

# FAMILYFORCE.CA USER GUIDE

## For FamilyForce Website Administrators



Version: 4.0

User Guide prepared by Director Military Family Services & Stoneshare Inc.

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## Purpose

This document provides detailed instructions to Military Family Resource Centres (MFRCs) and other FamilyForce Website Administrators for creating and modifying content and adjusting some settings on the FamilyForce Website.

Please consult the Director General Personnel and Family Support Services **Help Desk at 1-866-615-9284** or [www.cfpsa.com/help](http://www.cfpsa.com/help) for technical assistance pertaining to site performance, account difficulties and/or to report a page/system error.

For inquiries related to site design, web policy and/or elements of the “Common, Look & Feel” template, contact a member of the FamilyForce team:

Karen Dooks, Military Family Services Web Operations Manager  
FamilyForce System Administrator  
Telephone: 902.765.4553  
Email: [dooks.karen@cfpsa.com](mailto:dooks.karen@cfpsa.com)

Michelle Squires, Military Family Services Multimedia Specialist  
FamilyForce System Administrator  
Telephone: 613.376.6542  
Email: [squires.michelle@cfpsa.com](mailto:squires.michelle@cfpsa.com)

Additional Admin help is available online at: <http://www.familyforce.ca/sites/admin>.

## Before You Begin...

### Browser Compatibilities

For best results, all administrative functions such as page edits and content authoring on FamilyForce should be done using **Internet Explorer version 7 or higher**. To *browse* the site, it is possible to use other browsers such as Firefox, Google Chrome, Mozilla, Safari, etc.

If you are using Internet Explorer 8 and frequently receive the following message, “Are you sure you want to navigate away from this page?” disable native XMLHTTP support by going into:

Tools -> Internet Options -> Advanced and disable ‘Enable native XMLHTTP support’

If you receive the following message, “Do you want to allow this webpage to access your Clipboard?” allow access to your Clipboard by going to:

Tools -> Internet Options -> Security -> Custom level... and under Scripting Enable ‘Allow Programmatic clipboard access.’

## FamilyForce User Accounts

System Administrators approve and activate **all** user accounts on FamilyForce. While the Website Administrator from the corresponding MFRC will receive a system-generated notification when a new user sets his or her location to that MFRC, there is **no action required** on the part of the Local Website Administrator. The notification is provided as a courtesy only, and can be disregarded and/or deleted. Once a new user registration request is received, a System Administrator will activate the account. The new user and the corresponding MFRC Website Administrator will be notified via email once the account is active.

Once a user is registered, there are a number of user roles and permissions that he or she could have. Permissions are used to provide access privileges and publishing rights to various parts of your website.

### User Roles and Permissions

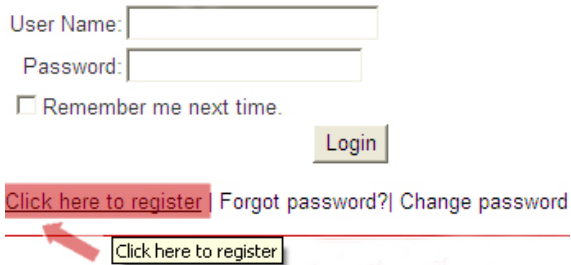
What a person can do or see on FamilyForce is determined by the role assigned to that user. Users can only see the functions that they have the permissions to perform. For example, anonymous guests and registered users do not have access to the Site Actions menu and therefore cannot contribute to the site by adding content or editing pages. Only Content Authors and Administrators can publish content. MFRC Website Administrators can request revisions to a local user's permissions by contacting a System Administrator (see page 5).

The matrix below shows a list of default roles and their associated permissions on FamilyForce.

		Anonymous Guest	Registered User	Content Author	MFRC Website Administrator
	<b>Description</b>	Visitors to the site who either do not have a user account, or who are not logged in.	Readers of the site who have an account and are logged in.	Contributors to the site; registered users who have been granted permission to provide content.	Content owners / approvers with full control over all content from their locations.
<b>Function / Permission</b>	This type of user can...				
Read	View content	X	X	X	X
Limited Access / Restricted Read	View specific lists, libraries, folders, or documents <i>when given permissions</i> .		X	X	
Contribute	View, add, update and delete content.			X	X
Approve	Edit and approve content.				X
Publish	Publish content.				X
Manage Hierarchy	Create sites, pages, list items and documents.				X

## Registering for a FamilyForce User Account

1. Visit [www.familyforce.ca](http://www.familyforce.ca) and select your preferred language: **English** or **French**.
2. In the top right-hand corner, click [Sign In](#).
3. Below the Login button, click on [Click here to register link](#).



User Name:

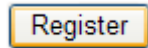
Password:

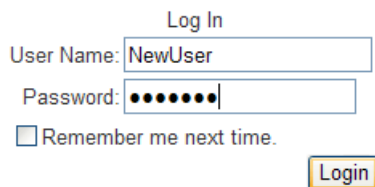
☐ Remember me next time.

Login

[Click here to register](#) | [Forgot password?](#) | [Change password](#)

[Click here to register](#)

4. Fill in the Registration form and click [Register](#).
- 
- Register
5. A *Membership Pending* email will be sent to the email address provided.
  6. Once an administrator has approved the account, a *Membership Approved* email will be sent to the email address provided. It includes a temporary password.
  7. Copy the temporary password ([Right-click Copy](#) or [Ctrl + C](#) to copy).
  8. Click [Sign In](#) in the top right-hand corner.
  9. Type in the User Name and paste the temporary password ([Right-click paste](#) or [Ctrl + V](#) to insert) into the Password text area.



Log In

User Name:

Password:

☐ Remember me next time.

Login

10. Click [Login](#).

FamilyForce will now open with the settings selected during registration.

**NOTE:** Before any user is granted content authoring and/or publishing permissions, the MFRC Website Administrator from that location must confirm the change in role with a System Administrator.



# Getting Started

## Understanding the Menus

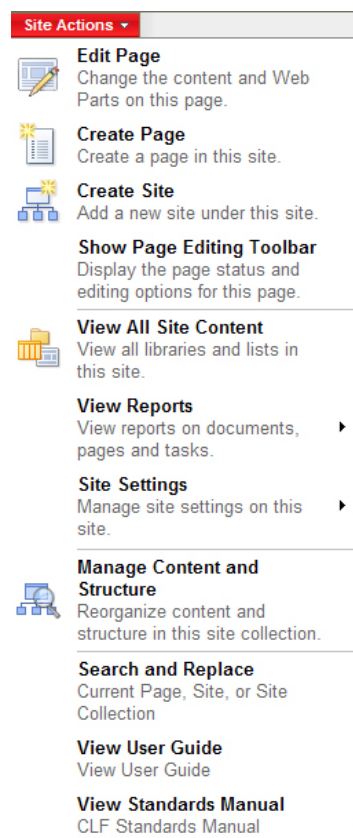
The following images illustrate the main tools and menus for managing sites and pages on FamilyForce: the Site Actions Menu, Page Editing Toolbar, Page Menu and the Tools Menu.

The **Site Actions Menu** is only visible to logged in users who have the necessary permissions to see it: content authors and website administrators. It is located in the top, right-hand corner; it is the start point for most site administrative functions. Menu options vary according to a user's permissions.

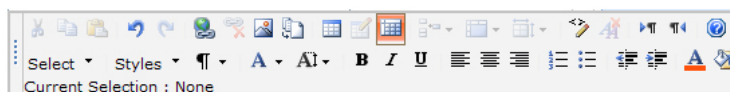
The **Page Editing Toolbar** is a standard formatting control box. It is used to assign font styles, to insert images, add bullets and other manipulations to page content. To learn more about each feature, mouse-over each icon when you are logged in to FamilyForce.

The **Page Menu** is visible whenever a page or site is open in editing mode. Commonly used features of this menu include "discard check out" and "page settings and schedule."

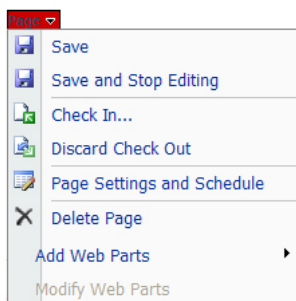
The **Tools Menu** is visible whenever a page or site is open in editing mode. Among other tasks, this menu is used to submit variations and for versioning control.



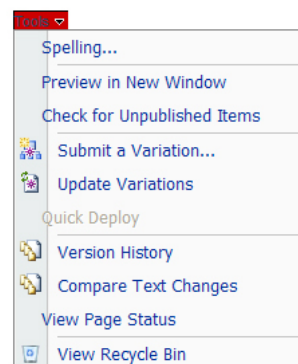
## Page Editing Toolbar



## Page Menu

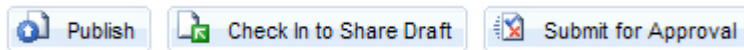


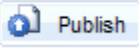
## Tools Menu



## Overview of the Workflow (Publish/Check in/Submit for Approval)

Whenever a page or site is opened in *Editing* on FamilyForce, it is automatically *checked out* and the following options are **available**:



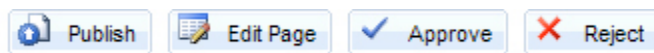
- **NOTE:** The  **Publish** option is not available for Content Authors,
- For all administrators, the **Publish** option is available to by-pass the workflow process. It allows admins to immediately *Publish* a page.

The **Check In to Share Draft** option is available to Content Authors to check in the page prior to submitting for approval. This button is also used by administrators to check in a newly created page for the first time

(For Content Authors only) To **Submit for Approval**:

1. Click **Check In to Share Draft**.
2. Click **Submit for Approval** to start the workflow process.
3. An approver does not have to be specified, the approval request will automatically be emailed to the MFRC Website Administrator/s.
4. If desired, **type a message to include with the approval request**.
5. Add a **Due Date**, if required.
6. Click **Start**.

The MFRC Website Administrator will receive an automatic email with a link to the page requiring approval. The following options are available to the MFRC Website Administrator:



### **Publish**

Click **Publish** to publish the article without notifying the Content Author. No further action is required.

### **Approve**

1. Click **Approve**.
2. Add approval comments, if required.
3. Click **Approve**, this will notify the Content Author that the page has been approved. The page will *Publish* automatically.

## Reject

1. Click **Reject**.
2. Add comments, if required.
3. Click **Reject**. An automatic email will be generated letting the Content Author know that the page has been rejected.

familyforce@cfpsa.com

to me ▾

Parallel Approval has completed on [default](#).

Parallel Approval on default has ended because Michelle Squires has rejected.

Rejected by Michelle Squires

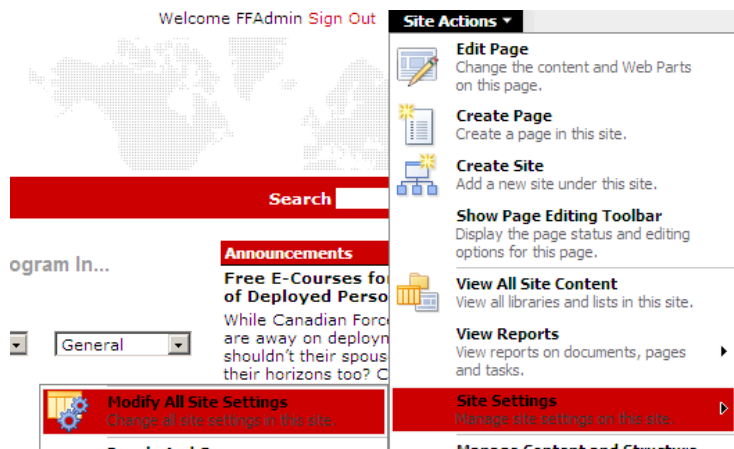
[View the workflow history.](#)

The page will remain in *Editing* until page is approved.

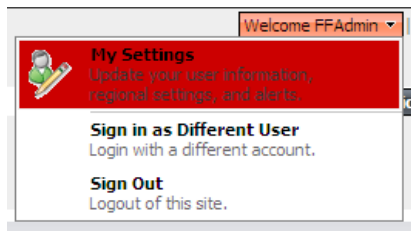
## How to Change Your Preferred Working Language

Local Content Authors and Website Administrators can change their preferred working language on FamilyForce (to a certain extent). However, some menu items are hard-coded in the SharePoint system and cannot be adjusted. One such page is the Site Settings page. It will default to the language in which the site was generated, regardless of the user's regional settings mode. To change a preferred language for other menu items:

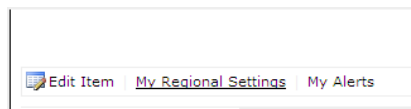
1. Login by clicking on the **Sign In** link at the top right-hand corner of the page.
2. Go to **Site Actions / Site Settings / Modify All Site Settings**.



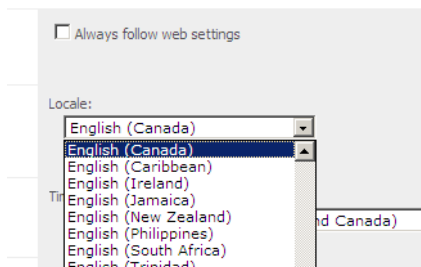
- Under the *Welcome (username)* menu in the top right-hand corner, click on **My Settings**.



- Click on **My Regional Settings**, which is located in the centre of the page.



- Uncheck **Always follow web settings** and then select either **English (Canada)** or **French (France)**.



- Click **OK**.

E.g. If French (France) is selected, *French Menu Items* will display when in edit mode of an English page. If English (Canada) is selected, *English Menu* items will display when in edit mode of a French page.



**\*\* NOTE:** some menu items will not be affected by this change since they are hard-coded in the system. For example, the Site Settings page will default to the language in which the site has been created, regardless of the user's regional settings mode.

## Components of a Page

The following image illustrates the key sections of a FamilyForce page, including title, page content area, page image, image caption, contact name, contact email and zones.

The image shows a web page editor interface with the following components and dimensions:

- Title:** A text input field labeled "PAGE TITLE".
- Page Content:** A large rectangular area labeled "Page Content Image" with a dimension of "400 px maximum". It includes an "Edit Content" button.
- Page Image:** A rectangular area labeled "Right Column Image" with a dimension of "200 px maximum". It includes an "Edit Picture" button and a "Clear" link.
- Image Caption:** A text input field labeled "Image Caption and Image Source" with an "Edit Content" button.
- Contact Name:** A text input field labeled "Contact Name".
- Contact E-Mail Address:** A text input field labeled "contact@emailaddress.com".
- Article Date:** A date input field labeled "2/14/2012" with a calendar icon.
- Zones:** Two horizontal bars labeled "Zone 1" and "Zone 2", each with an "Add a Web Part" button.
- Comments:** A section labeled "Comments" below Zone 1.
- Footer:** A navigation bar with links: "DMFS | Top of Page | Disclaimer | Contact Us | Site Map".

## Working with Your Profile:

### Modifying Your Profile Settings

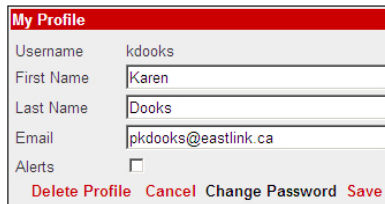
Logged in site visitors can create a customized "My Profile" page on FamilyForce. Here, they can adjust various settings and add personal elements such as calendars, newsfeeds, links, weather widgets, etc.

The "My Profile" page is divided into several sections:

- My Profile:** A table with user information: Username (kdooks), First Name (Karen), Last Name (Dooks), Email (pkdooks@eastlink.ca), and Alerts (No). An "Edit" button is at the bottom right.
- Favourites:** A list of links with star icons: Admin Portal, Newsletter, CBC, Employment, and The Onion. Each link has a small icon and a "New" button at the bottom right.
- Location:** A text input field labeled "Your Location" with an "Edit" button at the bottom right.
- Checklists:** A list of checklists: FamilyForce Training Checklist and Karen's Predefined Checklist. Each has a small icon and a "New" button at the bottom right.
- Settings:** A table with settings: Your language (English) and Font Size (Medium). An "Edit" button is at the bottom right.
- Special Pages:** A list of links with star icons: Children and youth and Deployment special page. Each has a small icon and a "New" button at the bottom right.
- Tasks:** A text input field labeled "My Tasks" with a "New" button at the bottom right.
- Calendar:** A calendar for January 2012 showing the days of the week and the date 12.
- Weather:** A section showing weather for three locations: Halifax, NS (-8°C, Overcast), Ottawa, ON (-5°C, Light ice pellets), and Negril, JM (26°C, A few clouds).

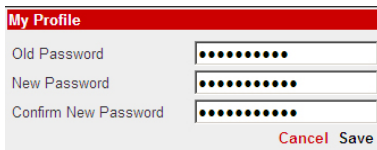
## How to Change Your Password

1. Login and navigate to your [My Profile](#) page. Under the “My Profile” section in the top left-hand corner, click [Edit](#).
2. Click the **Change Password** link.



The screenshot shows the 'My Profile' page with a red header. Below the header, there are several input fields: Username (klooks), First Name (Karen), Last Name (Dooks), Email (pklooks@eastlink.ca), and Alerts (unchecked). At the bottom of the form, there are four links: Delete Profile, Cancel, Change Password (highlighted in red), and Save.

3. Enter your old password. Type in a new password. Re-type the new password to confirm.

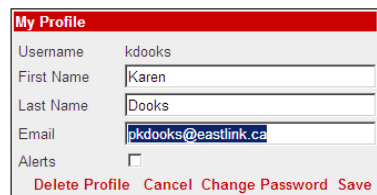


The screenshot shows the 'My Profile' page with a red header. Below the header, there are three password fields: Old Password, New Password, and Confirm New Password. At the bottom of the form, there are two links: Cancel and Save (highlighted in red).

4. Click **Save**. Your password has been changed!

## Updating Your Email Address

1. Login and navigate to your [My Profile](#) page. Under the Settings section, click [Edit](#).
2. In the email field, enter your new email address.



The screenshot shows the 'My Profile' page with a red header. Below the header, there are several input fields: Username (klooks), First Name (Karen), Last Name (Dooks), Email (pklooks@eastlink.ca), and Alerts (unchecked). At the bottom of the form, there are four links: Delete Profile, Cancel, Change Password, and Save. The Email field is highlighted with a blue selection box.

3. Click **Save**. System notifications, such as forgotten passwords, will now be sent to the updated email address.

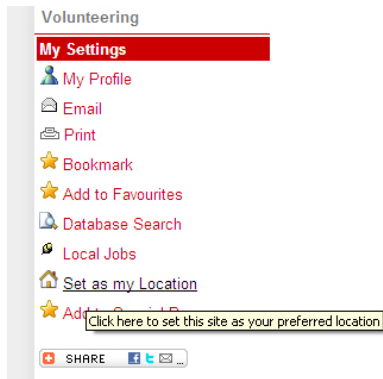
## Setting Your Preferred Location

Logged in site visitors can choose to set a location. (This is usually done on the registration form when a user signs up, but it can also be done or changed from the “My Profile” page.) By setting a location, the user will be automatically redirected to that location’s homepage on every login.

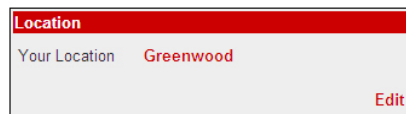
1. Login and navigate to your “[My Profile](#)” page. Under the Location section, click [Edit](#).
2. Use either the drop down menu or the MFRC locator tool to select a new location. Click on the [location](#), then click [Save](#).

## Setting the Current Site as Your Preferred Location

1. Navigate to any **location site**.
2. From the location's homepage, click on [Set as My Location](#) link in the My Settings control box (located in the bottom left-hand corner).

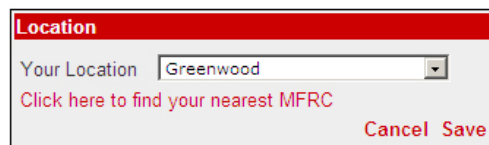


3. To confirm that your location is now set, click [My Profile](#) and check under the Location settings.



## Using the MFRC Locator from the Profile Page

1. From your [My Profile](#) page, you can search for the nearest MFRC by using your postal code. Click [Edit](#) in the Location setting and select [Click here to find your nearest MFRC](#).



2. In the space provided type in a Postal Code or Zip Code. Use the drop-down menu to select the appropriate country.
3. The five nearest centres to that Postal Code are displayed in a clickable list that also provides distances (in kilometers) to the location.

Find the nearest Canadian Military Family Resource Centre		
Zip/Postal Code:	<input type="text" value="B0P1R0"/>	<input type="text" value="CANADA"/>
		<input type="button" value="Submit"/>
Title	Description	Distance (KM)
Greenwood	Greenwood	1.976
Halifax Region	Halifax Region	113.098
Moncton	Moncton	122.259
Gagetown	Gagetown	150.067
Valcartier	Valcartier	549.176

## Changing Your Language Preference

1. Login and navigate to your [My Profile](#) page. Under the Settings section, click [Edit](#).
2. **Change Your Language** and [Save](#).
3. Based on the preference you set here, you will be redirected to either the French or English homepage of your location on your next login.



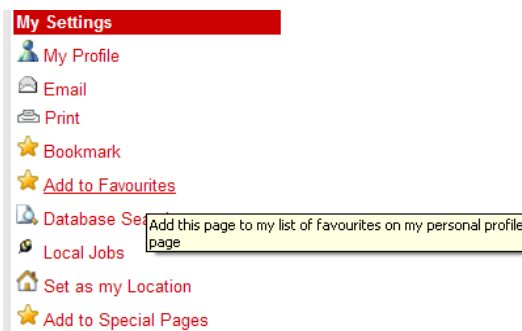
The screenshot shows a 'Settings' dialog box with a red header. It contains two dropdown menus: 'Your language' set to 'English' and 'Font Size' set to 'Medium'. At the bottom right are 'Cancel' and 'Save' buttons.

## Editing Your Preferred Font Size

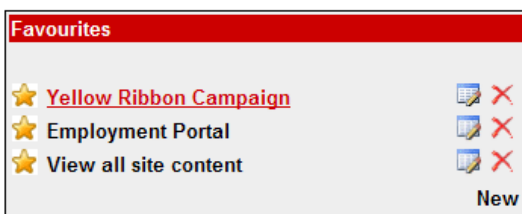
1. Font sizes can be set to small, medium or large. To change your preference, click on [My Profile](#). Under the Settings section, click [Edit](#).
2. Use the dropdown menu to **Change your Font Size**. Click [Save](#).

## Adding a FamilyForce Page to Your “Favourites” List

1. Sign in and navigate to any page.
2. Click on the [Add to Favourites](#) link in the *My Settings Control*.



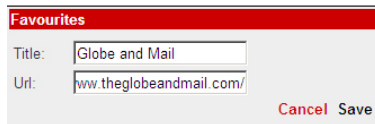
3. A link to this page will now appear on your [My Profile](#) page, under Favourites.





## Adding an External Website to Your “Favourites” List

1. Navigate to any website and copy the full URL. Then login to FamilyForce navigate to your [My Profile](#) page.
2. Click on the [New](#) link, under Favourites.
3. Enter the [title](#) and paste in the [URL](#) in the spaces provided. Click [Save](#).



## How to Use the “Tasks” Feature

Some FamilyForce users can be members of the Task Assignees group. Contact a System Administrator if you wish to have yourself or someone else added to the task assignee group.

1. To assign a task to an individual on the task assignee group, login and navigate to the [My Tasks](#) section on your [My Profile](#) page.
2. Click [New](#) to create a new Task.
3. Fill out the New Task form and **assign the task** to another user. (You can also assign a task to yourself.)



**TIP:** Use the [Address Book](#) to browse through the users who can be assigned tasks, or key in the person’s username and click “check names.”

4. The assignee will receive an email and the task will appear in his/her My Profile page.
5. If you assigned a task to yourself, it will be in your task list. [Click the title](#) to view the task.
6. To delete a task, open the task and change the Status on the form to Completed and mark the % Complete to 100%. Add an [Append-Only Comments](#) comment, if desired. Click [OK](#). The completed task is now removed from your task list.

## Adding an Event to Your Personal Calendar

You can create a personal calendar on your My Profile page for appointments, meetings and other events. This calendar is only visible to you and available only when you are signed in to the site.

1. On the [My Profile](#) page, click the [New Event](#) link located below the Calendar.

2. Enter the **event details** such as title, description and start and end times. Click **OK**.

The screenshot shows a web form for creating an event. At the top, there are links for 'Attach File' and 'Spelling...' and a note that an asterisk indicates a required field. The form fields are: 'Title' (FamilyForce Admin Training), 'Location' (Nav Centre Cornwall), 'Start Time' (05/03/2012, 8 AM, 00), 'End Time' (08/03/2012, 12 PM, 00), 'Description' (Training for all C/MFRC website administrators), 'All Day Event' (unchecked), 'Recurrence' (unchecked), and 'Workspace' (unchecked). At the bottom right are 'OK' and 'Cancel' buttons.

3. The new event will display in the **My Events** list on your My Profile page. This list is located below your calendar and displays up to five upcoming events.

The screenshot shows a calendar for January 2012. Below the calendar is a 'New Event' button. Underneath is a 'My Events' section with a red header. It lists two events: 'January 17 - InfoPath 2010 Training' and 'March 05 - FamilyForce Admin Training'.

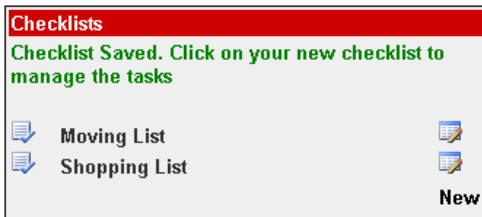
## Managing Personal Checklists

On your **My Profile** page, you can use a pre-defined checklist (FamilyForce Checklists) or create a new personal checklist of your own.

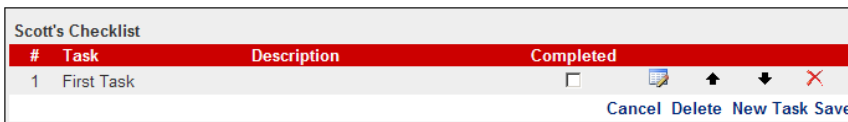
The screenshot shows a 'Checklists' section with a red header. Below the header are two links: 'FamilyForce Checklists' and 'New'.

1. To create a new personal checklist, click **new**. Give it a name and click **Create**.

The screenshot shows a form to create a new checklist. It has a red header 'Checklists'. Below the header is the text 'Enter a checklist name below to create a new checklist'. There is a 'Name' label and a text input field containing 'Scott's Checklist'. At the bottom right are 'Cancel' and 'Create' buttons.



- Click on the **Edit Icon** to manage the tasks of your newly created checklist.



- The system creates one task with a default name of **First Task**. Click the **Edit Icon** to change the Task name, to add a Description and/or mark as Completed. Use the **New Task** link to add additional tasks. Once all checklist items are added, click the checkboxes to indicate which ones have been completed. Use the arrows to move the task up or down, the red "X" to delete it.
- Click **Save**.
- To use a pre-made list, click **FamilyForce Checklists**. Select one from the drop down menu. Click **Save**. Follow the above steps to indicate which steps have been completed.

**Note:** To delete a checklist, click on an existing checklist to open it. Click the **Delete** button below the checklist. This will delete all the tasks in your checklist and remove it from your list of checklists.

## Managing Your RSS Feeds

You can add up to three RSS Feeds on your **My Profile** page.

- Go to the **RSS Feeds** section on the My Profile page. Click **Edit**.
- Add an RSS Feed to the first RSS feed text box:  
 E.g. <http://rss.cbc.ca/lineup/topstories.xml> or <http://www.theglobeandmail.com/?service=rss>
- Continue adding the RSS Feeds you wish to save. Once completed, visit your **My Profile** page to view your newly added RSS Feeds. To edit your feeds, click the **Edit** button in the RSS Feeds section on your My Profile page.



## Adding Weather Feeds

1. On your [My Profile](#) page, you can insert specific codes from the Weather Network to display the weather for up to five different locations. To find the Weather Network Code for the city you wish to display, go to <http://www.theweathernetwork.com>. Select the city. Copy the 8-character code from the URL in your browser bar. E.g. The URL in the address bar for Edmonton is: /weather/caab0103?ref=homecity. The code for Edmonton is "caab0103".
2. On your My Profile page, click [Edit](#) under weather. In textbox, [enter the code](#) "caab0103"
3. Click [Save](#).

**My Weather**

To find the code for the desired city:

1. Go to <http://www.theweathernetwork.com>.
2. Select the city.
3. Copy the 8-character code from the URL in your browser address bar into the text box

E.g. The URL in the address bar for Edmonton, Alberta is:  
"http://www.theweathernetwork.com/weather/caab0103?ref=homecity".  
The code for Edmonton is "caab0103".

**First Weather Settings**

Weather Network Code	<input type="text" value="caab0103"/>
----------------------	---------------------------------------

**Second Weather Settings**

Weather Network Code	<input type="text" value="cans0057"/>
----------------------	---------------------------------------

**Third Weather Settings**

## Removing Weather Feeds





1. On your [My Profile](#) page, navigate to the Weather section and click [Edit](#).
2. [Delete](#) the 8-character code for the location that you wish to remove. Click [Save](#).

## Creating Special Pages

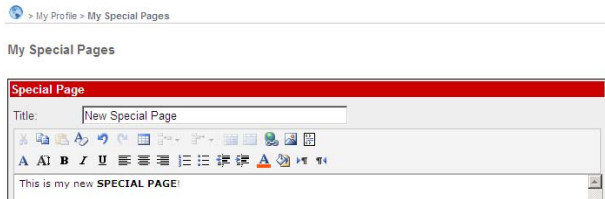
It is possible to gather information from a variety of places on FamilyForce and display it on one "special page" that only you can see. This would be useful for collecting information about a certain topic from a number of different MFRCs – e.g. deployment, or for keeping track of your site updates to post in a newsletter. You can have up to five special pages at one time.

1. To create a Special Page, go to your [My Profile](#) page and click on the [New](#) link in the **Special Pages** section.

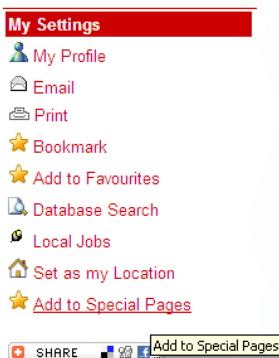
**Special Pages**

★ Children and youth	 
★ Deployment special page	 
<a href="#">New</a>	

2. Give your Special Page a **title**.



3. Click **Save**.
4. To add content to a Special Page, navigate to any page on FamilyForce. Click on the **Add to Special Pages** link from your **My Settings** control box in the bottom left-hand corner.

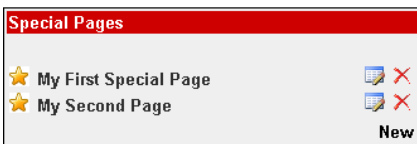


A window will pop up, allowing you to select one of your Special Pages to work with.

5. Use the dropdown to select your desired special page.
6. **Copy and paste content** from the website into the text area. Use the toolbar for editing, as desired.
7. Click **Save** once completed. Click **Close** to close the pop up window.

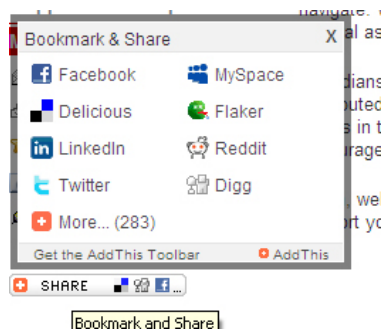
## Deleting Special Pages from Your Profile

1. To delete a Special Page, go to your **My Profile** page.
2. Click on the **delete** button (Red “X”) beside the Special Page you want to delete



## Using the “Bookmarking & Share” Control

1. In the **My Settings** Control box (located in the bottom left-hand corner of the page), click on the **Bookmark & Share** control.



2. Use the **social networking** links as desired.

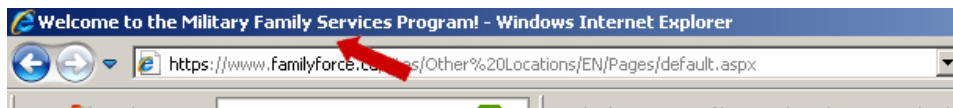
**Note:** Some links may be blocked by your organization's firewall. You will be prompted to login to your Facebook, Twitter, etc. account in order to share the page.

## Creating “Sites”

**Note:** Business rules state that you may add up to *five* new top level navigation items. For the sake of national consistency, you cannot remove or rename the core navigation items of the CLF template (i.e. the first 10 menu items - from “home” to “volunteering”).

### How to Create a New Top Level Navigation Item (Creating a Site)

1. **Always** click on **HOME** in the left navigation menu to start creating a site, then click on **Site Actions / Create Site**.
2. Add a **title** and **description**. The title you add will become the page title in the browser window. E.g, note the “Welcome to the Military Family Services Program!” text in the image below:



3. Insert the **URL** (You can copy and paste in the title you used, however, when adding the URL, **remove ALL spaces and avoid using any punctuation marks or special characters such as the comma, apostrophe or hyphen.**)
4. Keep the **default language setting**.
5. Select “**publishing site with workflow**” and use the **same permissions** as the parent site.

6. Keep the default setting of **Yes: Use the top link bar from the parent site.**

Use this page to create a new site or workspace under this SharePoint site. You can specify a title, Web site address, and access permissions.

[Create](#) [Cancel](#)

**Title and Description**


Type a title and description for your new site. The title will be displayed on each page in the site.

**Web Site Address**

Users can navigate to your site by typing the Web site address (URL) into their browser. You can enter the last part of the address. You should keep it short and easy to remember.

For example, <https://www.familyforce.ca/sites/Meaford/EN/sitename>

**Template Selection**



A site for publishing Web pages on a schedule by using approval workflows. It includes document and image libraries for storing Web publishing assets. By default, only sites with this template can be created under this site.

**Permissions**

You can give permission to access your new site to the same users who have access to this parent site, or you can give permission to a unique set of users.

Note: If you select **Use same permissions as parent site**, one set of user permissions is shared by both sites. Consequently, you cannot change user permissions on your new site unless you are an administrator of this parent site.

**Navigation Inheritance**

Specify whether this site shares the same top link bar as the parent. This setting may also determine the starting element of the breadcrumb.

**Title:**

**Description:**

**URL name:**  
<https://www.familyforce.ca/sites/Meaford/EN/SupportOurTroops>

**Select a language:**

**Select a template:**

**User Permissions:**

☒ Use same permissions as parent site  
☐ Use unique permissions

☒ Use the top link bar from the parent site?  
☐ Yes ☐ No

[Create](#) [Cancel](#)

7. Click **Create.**
8. Edit page as necessary. **\*\*Note** - all new site titles in Sharepoint default to display “Home” rather than the title you entered in Step 2. Simply re-enter the desired title of your new site.
9. Click **Check In to Share draft.** Click **Publish.**

**\*\* Select Site Actions / Edit Page and **Add** any desired page content at any time. Once editing is complete, **remember to always Publish** the page.**

If you fail to publish, your changes will not be visible to anyone other than yourself and no-one else will be able to edit the page. Note the publish button highlighted in the screen shot below.

Welcome kdooks [Sign Out](#) [Site Actions](#)

Version: Checked Out Status: Only you can see and modify this page. Publication Start Date: Immediately

Page Workflow Tools **Publish** Edit Page Check In to Share Draft Submit for Approval

Remember to check in so other people can see your changes. (Do not show this message again)

**Military Families**  
**Strength Behind**  
**the Uniform**

**Français** Search

Home > Whidbey Island

About Us

About the Community >

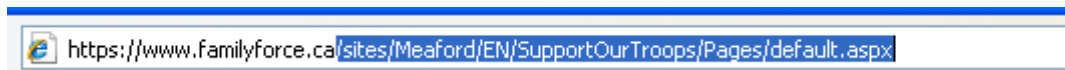
Children & Youth

## Adding a Site to the Left Navigation (Menu Bar)

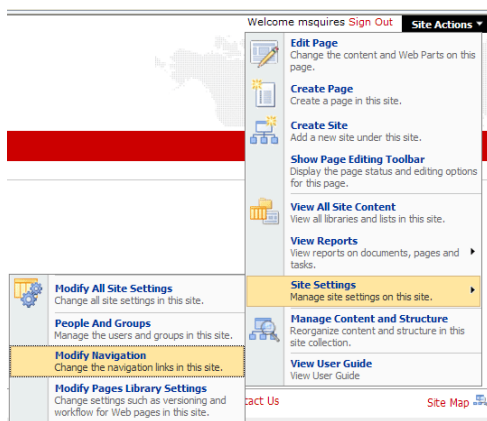
To add a new top level item (Site) to the left navigation, you must **first create the site**. See above.

1. Navigate to the Site that you want to add to the Left Navigation (Menu Bar).
2. From the web address bar, **copy** the URL from /sites to the end of the address at .aspx.

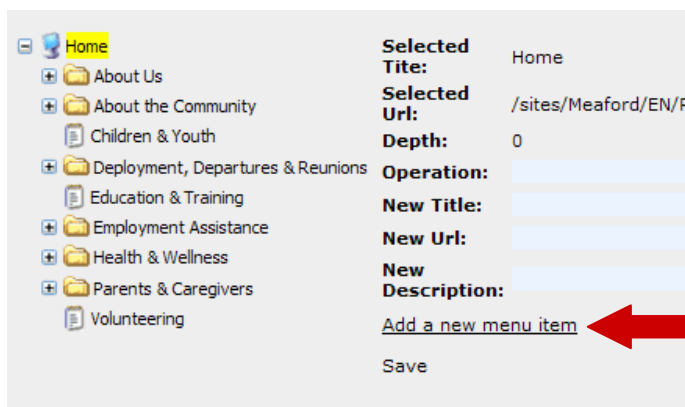
**Do not include** the <http://www.familyforce.ca> portion of the URL when you copy. E.g. note the highlighted section of the URL below.



3. Click on **Site Actions / Site Settings / Modify Navigation**.



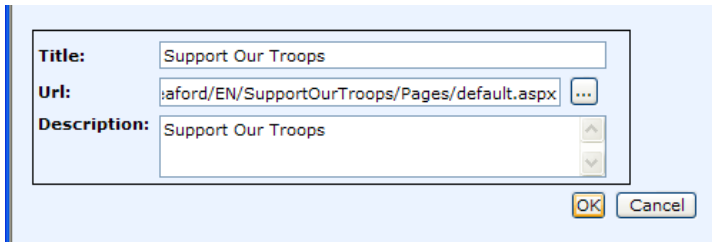
4. In the tree view, click on **Home** so that it is highlighted in yellow, then select **Add a new menu item** (see image below).



5. In the popup window, **paste the URL** that you copied in step 1 into the "Url" field.
6. **Add** a title and description.



7. Click **OK**.



8. Click **Save**. ("Save" is located directly below the **Add a new menu item** link. See step 4.)
9. Use the **page links** (breadcrumb trail) in the top left hand corner to navigate back to your page.



Your new menu item is now on the left navigation and breadcrumb trail. If the item does not display as expected, go back into "modify navigation" and check the URL. It should start at **/sites** and go to the end of the address at **.aspx**. If there is a question mark "?" at the end of the URL, delete the question mark and save again.

## Working with "Site Variations"

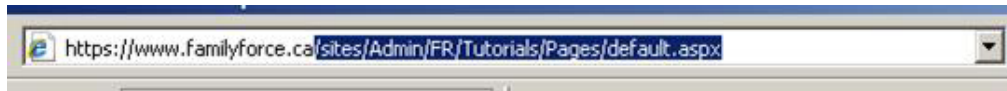
To allow for toggling back and forth between English and French Sites, FamilyForce uses "variations." When creating an English Site, the French variation is **automatically** created in draft form by using your English text. For the language toggle to work (and for site visitors to be able to view the French variation), you must manually **add the French content** and **publish** the French Site variation.

1. From a newly-created English top level site, click the **Français** link. This link is located on the left side of the page, above the left navigation menu.



2. Click **Site Actions / Edit Page**. (NOTE—If you have not changed your preferred working language to English, the button may read, "**Actions du Site / Modifier la page**").
3. **Add** the French content, including Title, Page Content, Image Caption, Contact Name, etc.
4. Click **Check in to Share Draft** and click the **Publish** button.
5. To add the French variation to the left navigation, go to the web address bar and **copy** the URL from **/sites** to the end of the address at **.aspx**.

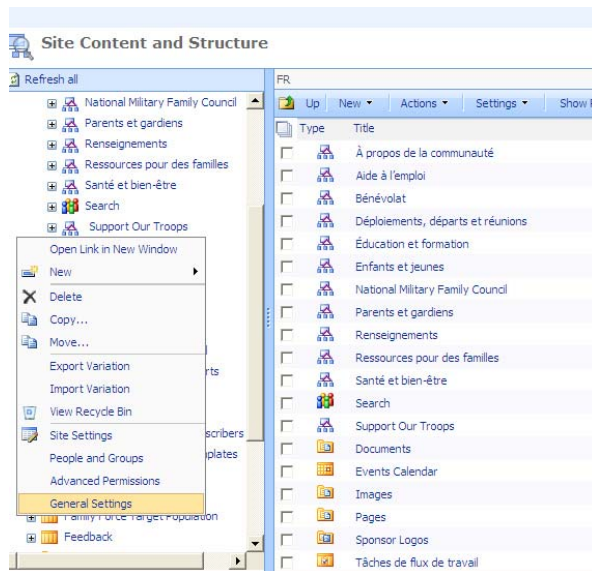
**Do not include** the <http://www.familyforce.ca> portion of the URL when you copy! For example, note the highlighted text below:



6. Click **Site Actions / Site Settings / Modify Navigation.**
7. Click **Accueil** in the tree view so that it is highlighted in yellow, then select **Add a new menu item.**
8. In the popup window, **paste the URL** that you copied in step 5 into the “Url” field.
9. **Add** a French title and French description. Click **OK.**
10. Click **Save.** (“Save” is located directly below the **Add a new menu item** link.) Use the navigation to return to your Site.

## Correcting the French “Variation Title” on the Sitemap

1. Click **Site Actions / Manage Content and Structure.**
2. In the following example, the tree view shows the **English title** for Support Our Troops **within the French site**. To fix it, **mouseover the site title** and **click** on the black **drop down arrow** that displays to the right of the page name.

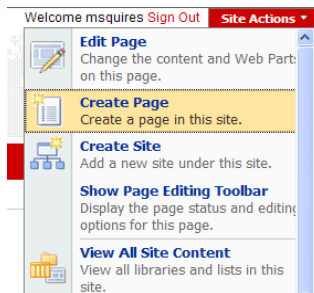


3. Select **General Settings** from the dialog box.
4. **Key in** the French text. E.g. Change the title from *Support Our Troops* to *Appuyons nos troupes*. Click **OK.**

# Creating “Pages”

## How to Create a Page (Second Level Item)

1. Navigate to the English site where you wish to add a page. Click [Site Actions / Create Page](#).  
**NOTE:** for all site collections on FamilyForce *except Valcartier*, you must create the English page first, then the French variation of the English page. In Valcartier the French page is created first.



2. **Add** a Title and Description.
3. Click in the Url field and **add the Url**. Make sure there are **no punctuation marks** or **special characters** in the URL. It should be short and contain no spaces.

**NOTE - There can be no spaces, punctuation, French accents, or any other special characters in the URL field.** This includes characters such as: \$ % @ & \* + - ( ) è ç ! . ? , ' ,

4. **Select** your desired page layout (article page with image on right, etc.).
5. Click **Create**.

6. **Add content** to the page. [Check in to Share Draft](#) and [Publish](#).
7. To edit the page again, go to [Site Actions / Edit Page](#)

## How to Add a Page (Second Level Item) to the Left Navigation Menu

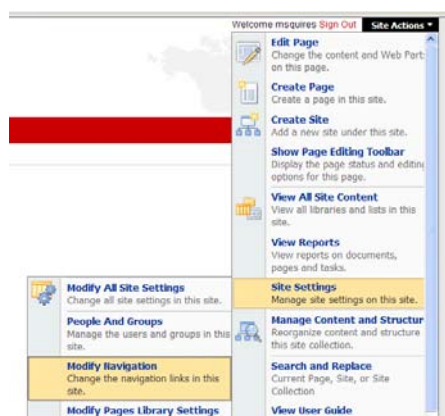
To add a second level item (page) to the left navigation, you must first **create the page**. See above.

While you can create any number of pages you desire, business rules state that you may only add up to six pages under each top level menu item onto the left navigation menu.

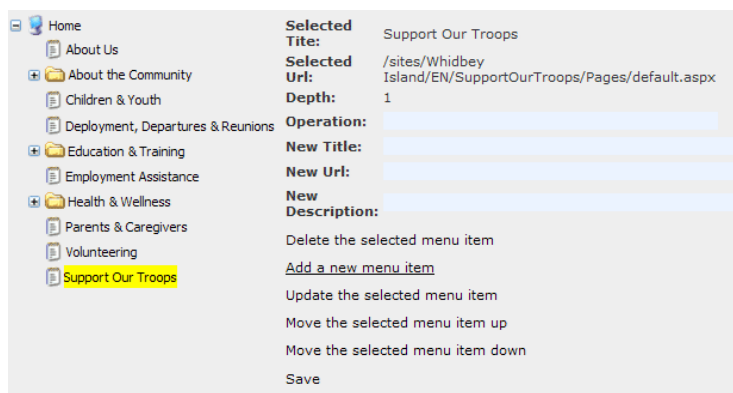
1. From the published page, highlight the URL **exactly as shown below** (from **/sites** forward to the end at **.aspx**) and **copy**.

www.familyforce.ca/sites/Whidbey%20Island/EN/SupportOurTroops/Pages/YellowRibbonCampaign.aspx

2. Select **Site Actions / Site Settings / Modify Navigation**.



3. Using the tree view, select the **Parent** menu item where you want to add the new menu item (i.e. click on the top-level site where you want your new page fall under).
4. Click on **Add a new menu item**.



5. **Choose a name**. You can use a suggested menu item from the drop down, or you can select **other** and type in the new menu item name in the textbox.

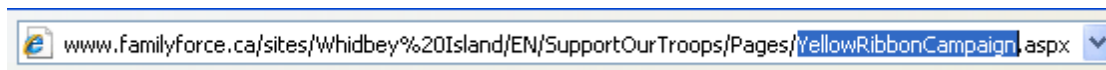
6. **Paste in the URL** from your newly created page. Add a description.

7. Click **OK**.
8. **Verify** your new settings and click **Save**.

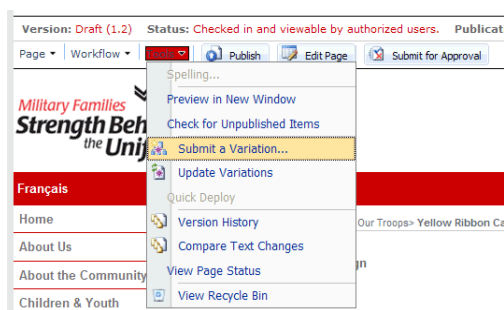
## Creating a Page Variation

Unlike *Sites*, whenever you create a new “Page” on FamilyForce, **you must manually create the page “variation”** to be able to toggle between French and English. Otherwise, an error will display.

1. **Open** your newly created page and select **Site Actions / Edit Page**.
2. **Check In to Share Draft** (click this button several times until it no longer displays).
3. **Select and copy the English page name** from the URL. E.g. the highlighted text in the web address below:



4. From the Tools dropdown menu, select **Submit a Variation...**



5. On the New Page Variation screen, **move** your cursor to the URL Name field and **paste** the English page name into the URL Name field. **DO NOT translate the URL into French.** \*\* Use the EXACT URL as the original page. The system will automatically insert an EN or FR as needed. If you change *anything* in the URL name field, the variation will not work.

6. **Add** the French title and French Description. (OR you can use the English text here if you want, and change it later when editing your page)

7. Click **Create**.
8. Select **Site Actions / Edit page**.
9. **Edit** the variation title, if desired, and **add** French content.
10. **Check in to Share Draft** and **Publish**.
11. To add the new page variation to the Left Navigation menu, follow the instructions on How to Add a Page (Second Level Item) to the Left Navigation Menu.
12. **Verify** that your variation is setup properly by clicking on the **English / français button** toggle.
13. **Publish** any pages required. (The English page will still be in editing).

The page variation is now created!

## Editing a Menu Item

**Remember: the first 10 sites (top level navigation items) on FamilyForce cannot be modified.**

1. To edit a navigation menu item, go to **Site Actions / Site Settings / Modify Navigation**.
2. In the Tree View Control, select the item you want to modify.
3. Click on the **Update the selected menu item** link.
4. **Update** any of the properties/fields of the menu item.
5. Click **OK**, then click **Save** from the bottom right-hand corner of the screen.

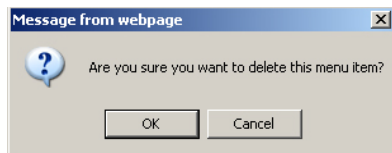
## Deleting a Menu Item

Remember the first 10 sites (top level navigation items) on FamilyForce cannot be modified.

1. Go to [Site Actions / Site Settings / Modify Navigation.](#)
2. Select an Item from the Tree View Control. Click on the [Delete selected menu item](#) link from the bottom right-hand corner of the screen.



3. Click [OK](#).



**Note:** this process does not delete the page from the site, it simply deletes the page from the left navigation menu. To permanently remove a page, see the section *“How to Delete a Page.”*

## How to Move a Left Navigation Menu Item Up Or Down

Remember the first 10 sites (top level navigation items) on FamilyForce cannot be modified.

1. To change the display order of 2nd Level Left Navigation Menu items (Pages), go to [Site Actions / Site Settings / Modify Navigation.](#)
2. **Select** a Menu Item in the Tree View Control.
3. From the bottom right-hand corner of the screen, click on [Move the selected Item Up](#) or [Move the selected item down.](#)

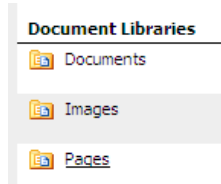
# Managing Pages

## Copying and Pasting Text from Other Applications

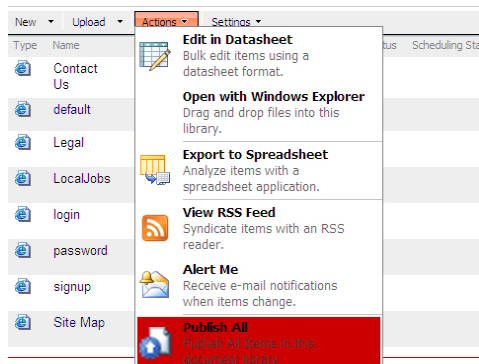
To avoid page save errors and formatting issues, content authors and website administrators must refrain from copying text directly from the Internet and/or Microsoft Word and pasting it into FamilyForce. Instead, **copy the content into Notepad**, and then **copy and paste it into FamilyForce**. Use any of the formatting tools or styles provided to give the content the common look and feel of the site.

## Modifying the Page Description and its Properties

1. Click [Site Actions / View all Site Content](#).
2. Click on the [Pages](#) Document Library. This will display all pages within the site.



3. **Find your page** and click on the **dropdown menu** to the right of the page name.
4. Click on [Edit Properties](#). When prompted, "You must check out this item before making changes. Do you want to check out this item now?" Click [OK](#).
5. The **page properties** can be edited on this page including the **description** which appears in the search results and in the pages summary webpart.
6. Click [OK](#).
7. Under the *Actions* menu, click [Publish All](#).

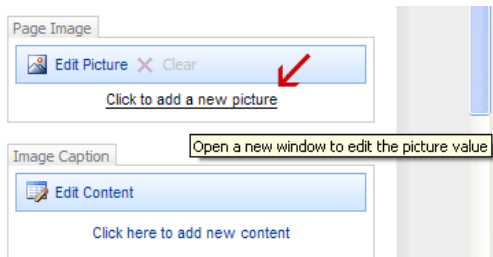





## How to Add an Image to the Right-Hand Column of a Page

**Note:** Business rules state that all images to be added to the right-hand column of a page must be exactly 200 pixels in width. Resize all images before adding them to the site.

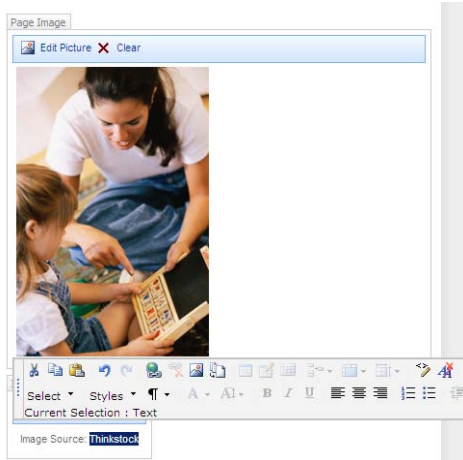
1. Navigate to the page where you want to add the image, and click on [Site Actions / Edit Page](#).
2. Click on [Edit Picture](#) or [Click to add a new picture](#) in the right-hand column.



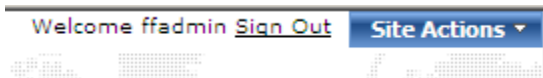
3. Click [Browse](#) and select your image.

4. If the image is already loaded to the site, click on the **image folder** where it is located (I.e. Under "Look in" in the left-hand column, select **Site Collection Images** or **Current Site Images**)
5. If the image is **not** already loaded to the site, click the [Current Site: Images](#) folder under the "Look In" section of the left-hand column, then click [Upload](#). (If you wish to use the image in other sites/pages in your site collection, add your image to the Site Collection Images folder.)
  - Browse to the image on your local computer, **select** your image, click [Open](#)
  - Click [OK](#).
  - Insert a **title**, if desired, and click [Check In](#).
  - Under the **Actions** menu, click on [Publish All](#)
  - Close the Image List window (Click on the "X" in the browser window)
  - On the "select an image" webpage dialog box, click the [Refresh](#) icon  or click the Current Site: Images folder again.
6. **Select** the image and click [OK](#). Insert the [alternate text](#) (image description) in the General Image Setting. Include a hyperlink if you wish. Use the default image size. **Do not** resize images here; images must already be the correct size of 200px before uploading to FamilyForce.

7. Click **OK**.
8. The Image Caption field is located beneath the Page Image field. Click **Click here to add new content**. Add an image caption, if desired.
9. Add the image source in the image caption field. NOTE: an image source is *required for every image*.



10. **Publish** the page.
11. **Sign Out** to verify that your image has been published on your page. If an image is not yet published, a red **X** will appear inside the image placeholder. Log back in to the site and publish both the image *and* the page



**\*NOTE:** JPG images that are saved in CMYK format will display as a broken image. To fix this, resave the image in RGB format and reload to the site.

## Adding an Image to the Body of a Page


Note: Business rules state that all images to be added to the body area of a page must not exceed 400 pixels in width. Resize all images before adding them to the site.

1. Click on **Site Actions / Edit Page**.
2. In the Page Content area, click either **Edit Content** or **Click here to add new content**.
3. On the Content Editor Toolbar, click on the **Image icon**.




4. Click **Browse.**
5. If the image is **not** already loaded in your site collection or current site images - under the “Look In” section of the left-hand column, click **Current Site: Images,** then click **Upload.**

**If the image is already loaded to the site, click on the image folder where it is located, then select the image.**


6. Browse to the image on your local computer, **select** your image, click **Open.**
7. Click **OK.**
8. Insert a title, if desired, and click **Check In.**
9. Under the Actions menu, click on **Publish All.**
10. **Close the Site Collection Images window** (Click on the “X” in the browser window) and click the refresh icon 
11. **Select** the image and click **OK.**
12. Insert alternate text. Adjust the layout and other properties. Click **OK.**
13. **Publish** the page and **Sign Out** to **verify** the image has been published.

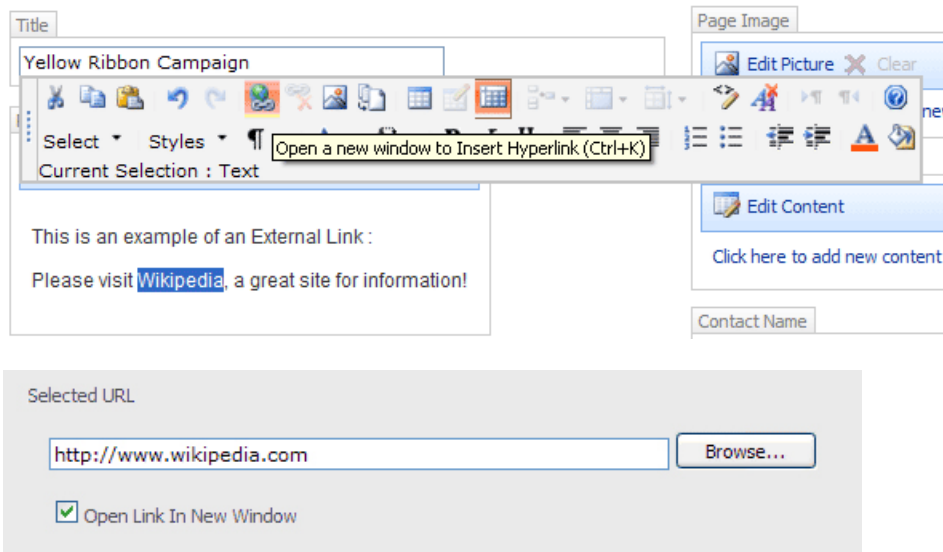
**\*NOTE:** JPG images that are saved in CMYK format will display as a broken image. Resave the image in RGB format in order to view the image correctly

## Adding Links

There are four different types of links  that can be added into the Page Content area: external links, internal links, email links and page anchor links.

**External Links** – are links to other websites. For example: <http://www.wikipedia.ca>. To add an external link:


1. Open the page you wish to link to and copy the entire URL, including the **http://** portion.
2. Type the name of the link in the Page Content area.
3. Highlight the text and click the **link icon**  on the toolbar.
4. Paste the URL. Select **Open Link in New Window.** Click **OK**




**Internal Links** – are links to sites and pages within FamilyForce. To add an internal link:

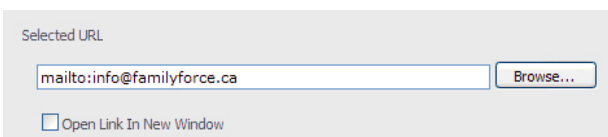
1. Open the site or page you wish to link to.
2. Copy all of the URL from /sites to the end of the URL at .aspx





3. Highlight the text and click the link icon  on the toolbar.
4. Paste the URL and click **OK**. **NOTE:** Do not set an internal link to open in a new browser window.

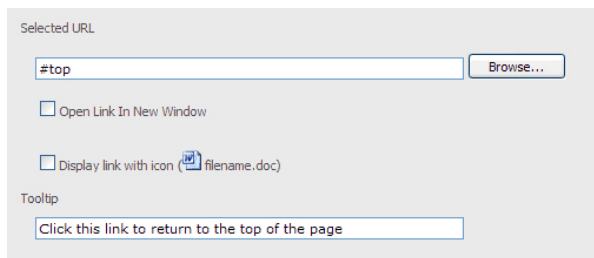
**Email Links** (Mailto) – are links that will send an email to a recipient that you specify. To add an email link:

1. Open the page where you wish to add an email link and type in the person's name (or other text) in the Page Content area. If the text already exists, simply highlight the text that you want to transform into a link and click the link icon  on the toolbar.
2. Type mailto: followed by a valid email address. Click **OK**

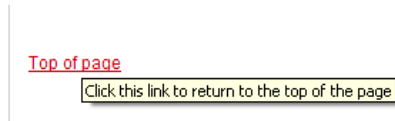


**Page Links** – are links within a single page. It is common on long pages to have a link back to the top of the page. To add a link to the top of the page:

1. Position your cursor before the first word in the Page Content area.
2. Click the [link icon](#) .
3. In the Bookmark Name area type “[top](#)” and click [OK](#). This will add some spacing before the first word of text. The spacing will not be visible when published.
4. At the bottom of the page add the text [Top of page](#),
5. Highlight the text and click the [link icon](#) .
6. In the Selected URL area, add the bookmark name preceded by the pound character [#top](#)

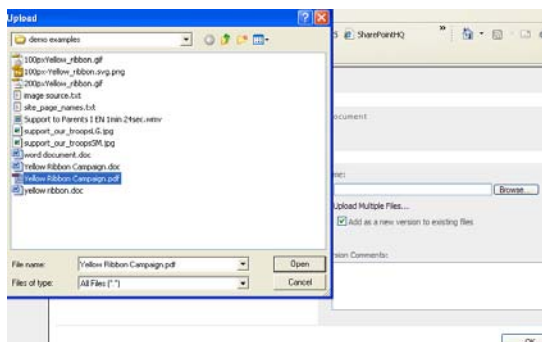


Note: It is possible to add a Tooltip to any link within FamilyForce. This is a small window message that displays upon mouseover. Simply type in any desired Tooltip text. Example:

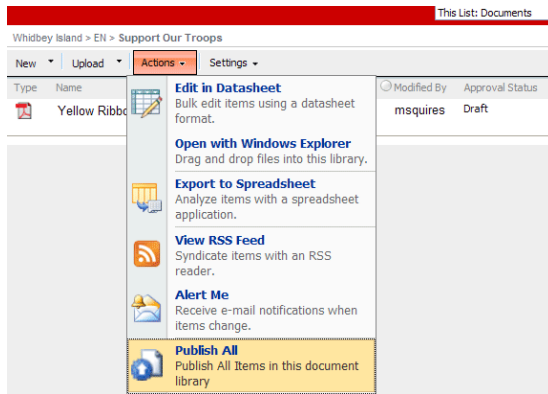



## How to Add a Downloadable Document

1. To add a document that site visitors can download, highlight the text that you wish to transform into a link. This will indicate to users that there is a download item available. Click the [link icon](#) from the toolbar and then select [Browse](#).
2. Select the [Current Site: Documents](#) folder and click [Upload](#).
3. [Browse](#) to your document and click [Open](#). Select [OK](#).



- Click **Check In**. You will see your document added to the document library in Draft.
- From the **Actions** dropdown menu in the centre of the page, choose **Publish All**.



- Close the browser window by clicking the X in the top right hand corner. Click refresh 
- Select the document from the **Current Site Documents** folder and click **OK**.
- Select **Open Link In New Window**.
- Add a Tooltip if desired, and click **OK**.
- Publish** your page. Your file is now available for download.

## Creating Clickable Images that Link to a Downloadable File

Get a screen capture:

- Open the file that you wish to convert into an image for (e.g. a newsletter)
- Click **Alt + Print Scrn** to take a screenshot of the newsletter.
- Open an image editing software application like Photoshop and click **File/New and Paste**.
- Crop and resize the image to 200px wide if publishing to the right-hand column or maximum 400px wide if publishing in the Page Content area.

Add the image to your site:

- Click **Site Actions / Edit Page**.
- Click in the area where you want the image to appear (this can either be in the Page Content area or in the right-hand column). Click on the **add image** icon on the toolbar.
- Click **Browse**.
- Click the **Current Site: Images folder** on the left-hand side of the panel and then click **Upload**.

5. Browse to the newsletter image. Select it and **check in** image.
6. Under the actions menu, click **Publish All**.
7. Close the image upload window.
8. **Refresh** the images window.
9. **Select** the newsletter image and click **OK**.
10. **Add** the Alternate Text to the image and click **OK**.

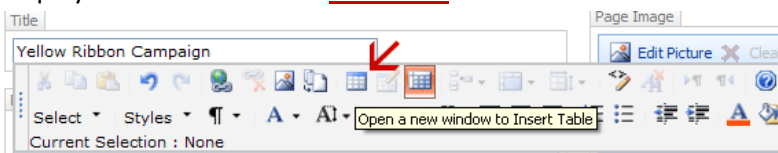
Add a link from the image to a file:

1. With your page open in editing mode and already containing the previously published image, **click** once on the newsletter image.
2. Select the **link icon** from the toolbar and **browse** to the newsletter file in the documents library. Click **OK**.
3. Select **Open Link In New Window** and click **OK**.
4. **Publish** the page and **test the link**.

If you require assistance obtaining a screen capture of your newsletter and/or resizing the image, please contact a system administrator (see page 5 for contact information).

## Creating Tables

1. To add a table to the Page Content area, position your cursor where you want the table to display and then select the **table icon** from the toolbar.

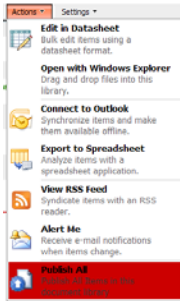


2. Define the size of the table by entering the number of **rows and columns** desired. When specifying the dimensions, **use percent**, not pixels. The percent cannot exceed 100 %.
3. Under Format, select **Use a Predefined Table Format** and select one of the five options.
4. Click **OK**.

## How to Publish All Pages in a Document Library

1. Click on **Site Actions / View all Site Content**.

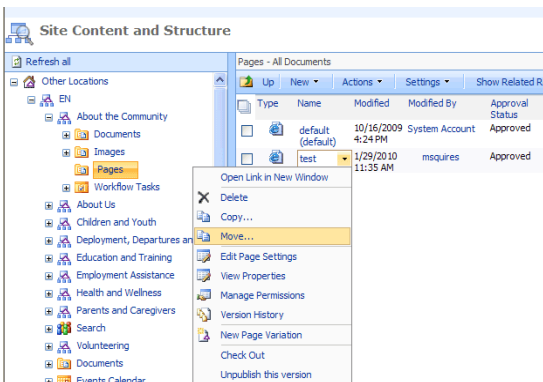
2. Select the **Pages** Document Library.
3. Click **Actions / Publish All**



This immediately publishes all pages that were pending approval or in draft mode.

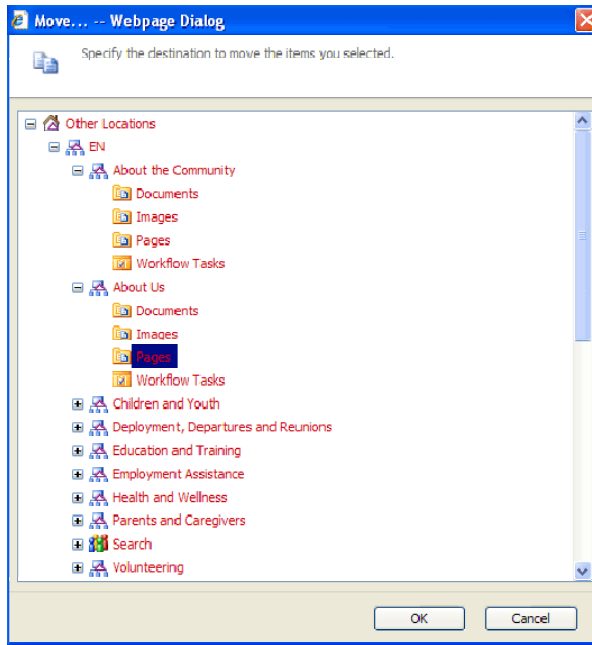
## How to Move a Page

1. Before moving a page, ensure it has been removed from the left navigation menu, if applicable. See “How to Delete a Menu Item.” Then click **Site Actions / Manage Content and Structure.**
2. Expand the tree view (i.e. click the “+” sign) that contains the page you want to move. Click on the **Pages** folder.
3. Position your cursor over the name of the page. Select **Move** from the drop-down menu.



4. In the Webpage Dialog box, select the new **Pages** folder where you want your page to go.

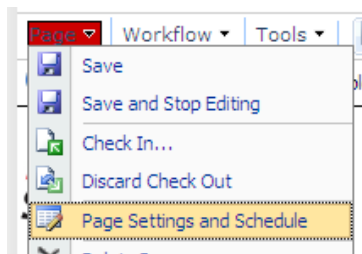




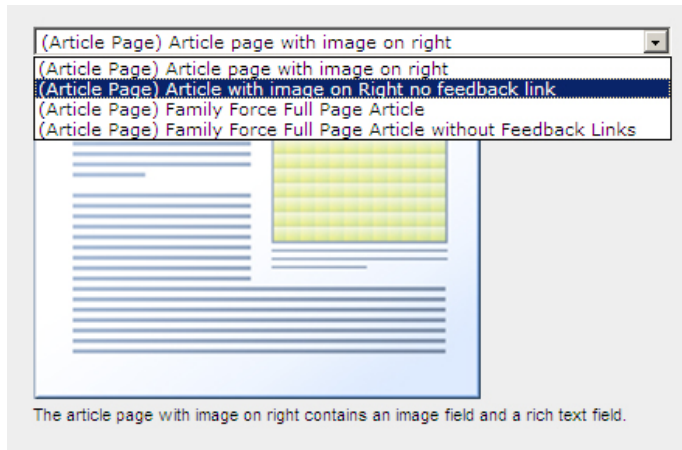
5. Click **OK**. Once a page has been moved, it will be in Draft status. **You must Publish the page once again for the change to be visible to everyone.**
6. **Repeat** the same steps to move the FR variation of the page.
7. Update the English and French navigation menu, if applicable. See “How to Add a Page (Second Level Item) to the Left Navigation Menu.”

## Changing a Page Layout

1. Click on **Site Actions / Edit Page.**
2. Click on **Page / Page Settings and Schedule**



3. Under Page Layout, **select an alternative page layout.**



4. Click **OK**.
5. **Check in to Share Draft** and **Publish**.

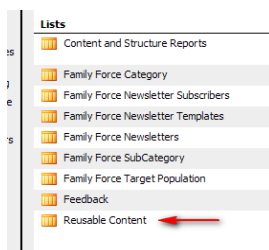
## How to Delete a Page

1. First, if applicable, **modify the navigation** to remove the page from the left navigation menu. See "How to Delete a Menu Item." Then, click on **Site Actions / Edit Page**.
2. Under the Page dropdown menu select **Delete**.
3. Make sure to **delete the page variation** as well.

## Working with Reusable Content

### Creating Reusable Content

1. To add an item to the Reusable Content list, click **Site Actions / Site Settings / Modify All Site Settings**. Under **Site Collection Administration** click **Go to top level site settings**
2. On the Site Actions menu, click **View All Site Content**. The All Site Content page opens.
3. Under Lists, click **Reusable Content**. The Reusable Content list opens.



4. On the list toolbar, click the arrow next to **New**, and then click **Reusable HTML** or **Reusable Text**. The New Item page opens. Here, you can set the following item properties:

**Title** - Enter a title for the item. This appears as the item's name in the Reusable Content list.

**Comments** - You can enter comments about the item. Comments can be formatted by using the toolbar at the top of the Comments box. In some views of the Reusable Content list, including the default view, these comments appear in the Comments column.

**Content Category** - You can select a content category from the list, if any are defined. Content categories can be defined by site administrators or the owner of the Reusable Content list by editing the Content Category column of the Reusable Content list.

**Automatic Update** - Select Automatic Update if you want the item to be updated automatically.

**Reusable HTML or Reusable Text** - For Reusable HTML, click Edit Content to open the HTML Editor. You can then create your reusable content item by using the HTML Editor. For Reusable Text, type in the Reusable Text box to create your reusable content item.

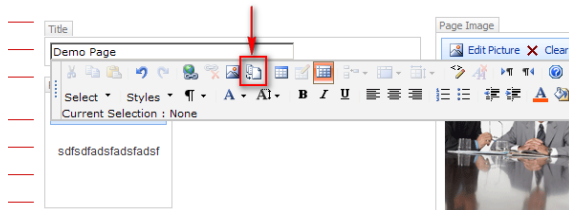
5. Click **OK**. Under the Actions menu click **Publish All**.

**Note:** You can also create folders in the Reusable Content list by clicking New Folder on the New menu. Use folders to organize your list items. To create reusable content in one of these folders, click the folder, and then resume from the beginning of this step. This tool is useful for MFRC addresses and other information that is repeated frequently throughout your site collection.

## Adding Reusable Content to a Page

To add an item from the Reusable Content list to a page:

1. Navigate to the page where you want to add it. Click **Edit Page** from the **Site Actions** menu.
2. In the Page Content field area, click **Edit Content**.
3. Click the **Insert Reusable Content** toolbar button. The **Select Reusable Content Web Page dialog box** opens and displays the contents of the Reusable Content list.



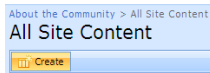
4. Browse the Reusable Content list for the item that you want to add to your page, and then **double-click the item** that you want to add to the page. **Publish** the page.

# Adding Site Functionality

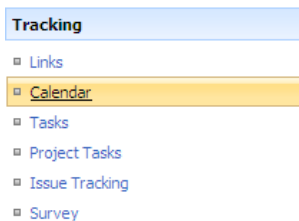
## How to Create an Events Calendar

1. Navigate to a top level site in your site collection - such as “About the Community” - and click **Site Actions -> View All Site Content.**

2. Click **Create**



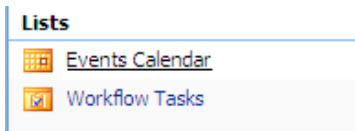
3. Click on **Calendar** under Tracking. NOTE: If the Calendar list does not exist under the *Tracking* column, your System Administrator must enable the Team Collaboration Lists Feature for the sub site from site administration.



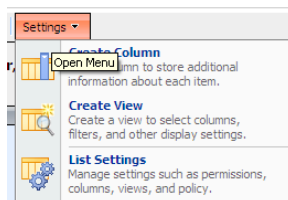
4. Give the Calendar a **Name** and change the Display choice to **No** on the **Quick Launch bar**.

5. Click **Create**.

6. To open your calendar, click on **Site Actions / View All Site Content** and click on the name of your newly created Calendar under the Lists section.



7. **OPTION:** To allow users to include links to their events, you will need to create a new column. Click on **Settings / Create Column.**



8. Give the column a Name, such as Link, then select **Hyperlink or Picture** as type. Click **OK.** Now users can add links to their calendar events!

Column name:  
Link

The type of information in this column is:

☐ Single line of text  
☐ Multiple lines of text  
☐ Choice (menu to choose from)  
☐ Number (1, 1.0, 100)  
☐ Currency (\$, €, £)  
☐ Date and Time  
☐ Lookup (information already on this site)  
☐ Yes/No (checkbox box)  
☐ Person or Group  
☒ Hyperlink or Picture  
☐ Calculated (calculation based on other columns)  
☐ Business data

Description:

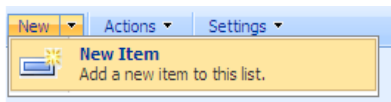
Require that this column contains information:  
☐ Yes ☒ No

Format URL as:

☒ Add to default view

OK Cancel

9. To add an event, click on **New / New Item**



10. Create a new Event and click **OK**

Attach File Spelling... OK Cancel

\* indicates a required field

Title \* Tennis

Location Tennis Club

Start Time \* 11/08/2009 5 PM 00

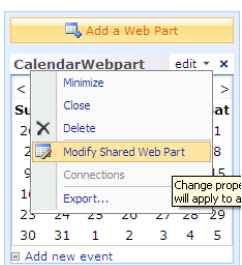
End Time \* 11/08/2009 6 PM 00

Description

11. To display your calendar on the page, use the **breadcrumb trail** to navigate back to the top level site where you created the calendar list (in this example we used the About the Community site)

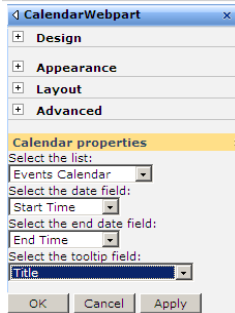
12. Click **Site Actions -> Edit Page**. Click **Add a Web Part**. From the **Miscellaneous** section, select the **CalendarWebpart** and click **Add**. **NOTE:** Make sure you are not adding the *calendar list* from the “Documents and Lists” section.

13. On the calendar webpart, click **Edit / Modify Shared Web Part**.



14. **Select the calendar list** you created above.

15. Edit the other webpart properties to set the event start time, end time, etc.



16. Under the “Appearance” section, set the Chrome type to “None” or “Title Only.” Click **OK**. Check in and **publish** your page.

## Avoiding Duplicated Dates on Events Calendars

If dates are duplicated in your calendar, as shown below, you will have to readjust the regional settings.

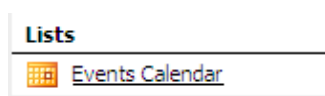
26 (26)	27 (27)	28 (28)
2 (2)	3 (3)	4 (4)

1. Click on **Site Actions / Site Settings / Modify All Site Settings**
2. Under Site Administration, click on **regional settings.**
3. **Change the locale** to English (United States). Click **OK**.
4. Go back into Regional Settings and **change the locale back to English (Canada).**
5. Click **OK**.

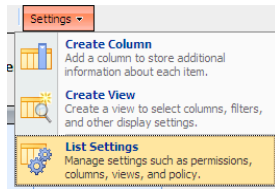
## Anonymous Access Issues for Calendars

If users are prompted to login to view calendar items, as shown in the example below, you must change the permissions of the Calendar.

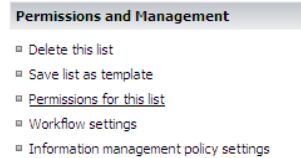
1. To change the calendar permissions, click on **Site Actions / View all Site Content.**
2. Click on your **Calendar List.**



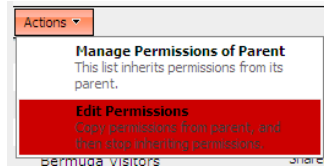
3. Click on **Settings / List Settings.**



4. Under Permissions and Management, click on **Permissions for this list.**

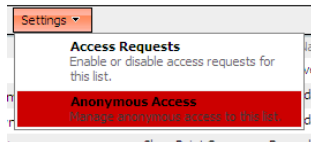


5. Click on **Actions / Edit Permissions.**



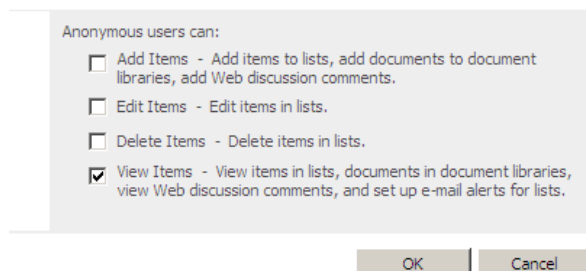
6. Click **OK.**

7. Click on **Settings / Anonymous access.**



8. Ensure that **View Items** is selected

If *View Items* is selected and anonymous access is still not working, un-check the View Items option click OK then go back and re-check it.

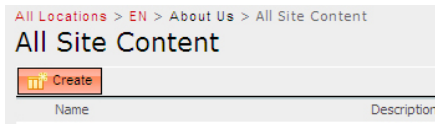


9. Sign out of the site to test the list anonymously. If the **sign-in required** problem persists, contact your System Administrator at [info@familyforce.ca](mailto:info@familyforce.ca).

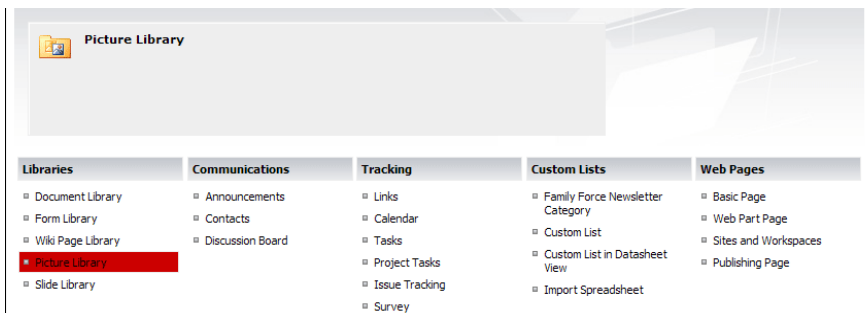
## How to Add a Video

To display a video on FamilyForce, you must first create a picture library to hold your videos. If you have already created a picture library, skip to step 5.

1. Click [Site Actions / View All Site Content](#).
2. Click the [Create](#) link.



3. Under the **Libraries** column, click on [Picture Library](#)



4. Fill in the [Name](#) and [Description](#). Click [Create](#).

**Name and Description**  
Type a new name as you want it to appear in headings and links throughout the site. Type descriptive text that will help site visitors use this picture library.

**Name:**

**Description:**

**Navigation**  
Specify whether a link to this picture library appears in the Quick Launch.

☒ Yes ☐ No

**Picture Version History**  
Specify whether a version is created each time you edit a file in this picture library. [Learn about versions.](#)

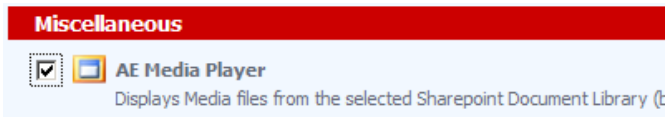
☐ Yes ☒ No

You do not need to create a new document library every time you want to add a video to your site or page. Once this document library is created, you can store all your videos in this document library.

5. With your picture library open, click [Upload](#) on the menu bar or expand the menu and click Upload Picture. (To open the library, click [Site Actions / View All Site Content](#) and [select your library](#) from the list.)
6. Browse to your video file and click [OK](#). Once the video has uploaded successfully, [fill in the properties](#) and click [OK](#).



7. Under the **Actions** menu, click **Publish All.**
8. Navigate to the page where you want to display your video. Choose **Site Actions/Edit Page.**
9. Add the **AE Media Player Web Part** to the appropriate zone, or section of your page. The Web Part is listed in the **"Miscellaneous"** Web Part gallery section.



10. **Configure** the following Web Part properties in the Web Part Editor "Miscellaneous" section as needed:

**Site Name:** Enter the name of the site that contains the Media Player SharePoint Library:

- Leave this field empty if the Library in the current site (eg. the Web Part is placed in the same site)
- Enter a "/" character if the Library is contained in the top site
- Enter a path if the Library in a subsite of the current site (eg. in the form of "current site/subsite")

**List Name:** Enter the desired SharePoint Library. This is the Picture Library or a Document Library where you uploaded your video media files.

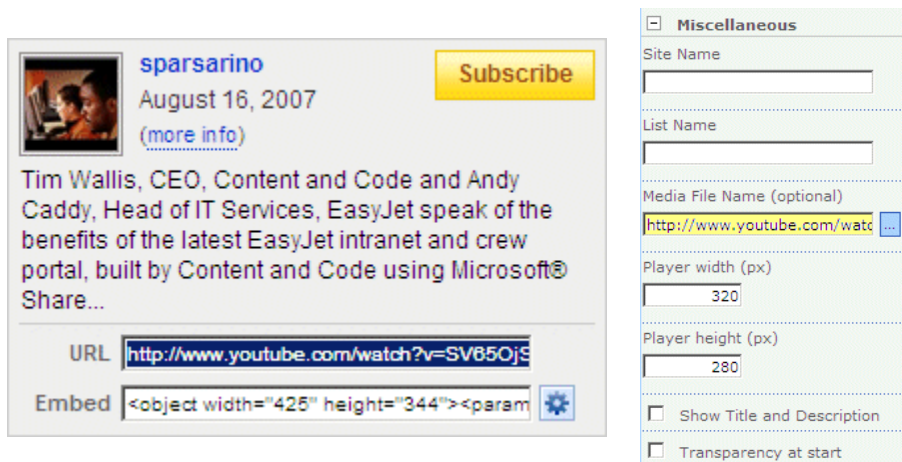
**Media File Name:**

**Random Movie Rotator:** if this field is left empty, a media file from the specified SharePoint Library will be randomly selected every time the page is accessed.

**Static Display:** If you want to statically display a specific media file from the specified SharePoint Library. In this case enter the media file name (without any path information)

**YouTube Video:** if you paste a YouTube URL (explained below) into this field, the corresponding YouTube video will be played.

You find the YouTube URL for in the top right corner of the YouTube page on [www.youtube.com](http://www.youtube.com) of the video to be displayed:



The image shows a SharePoint web part interface. On the left, a video player displays a video titled "sparsarino" dated "August 16, 2007". Below the video, there is a description: "Tim Wallis, CEO, Content and Code and Andy Caddy, Head of IT Services, EasyJet speak of the benefits of the latest EasyJet intranet and crew portal, built by Content and Code using Microsoft® Share...". A "Subscribe" button is visible in the top right corner of the video player. Below the video, the "URL" field contains "http://www.youtube.com/watch?v=SV65OjS" and the "Embed" field contains the code "<object width='425' height='344'><param". On the right, a "Miscellaneous" configuration panel is shown with fields for "Site Name", "List Name", "Media File Name (optional)" (containing "http://www.youtube.com/watch?v=SV65OjS"), "Player width (px)" (set to "320"), and "Player height (px)" (set to "280"). There are also checkboxes for "Show Title and Description" and "Transparency at start".

Cut & Paste the value into the Media File Name field. The URL is of the form:  
<http://www.youtube.com/watch?v=SV65OjSoOG8>

**Player Width:** enter the desired width of the Media Player in pixels (YouTube standard width is 425 pixels). If you are adding the video to the right-hand column of your site or page, it must be exactly 200 pixels wide.

**Player Height:** enter the desired height of the Media Player in pixels (YouTube standard height is 344 pixels)

**Show Title and Description:** this optional setting displays the media file **Title** in the Web Part header and/or the media file **Description** in the Web Part body. These values are retrieved from the SharePoint list entry (if present). SharePoint Picture libraries already have these fields predefined. You have to manually create a Description field (if needed) for SharePoint Document Libraries.

**Transparency at start:** Specifies whether the Windows Media Player control is transparent before play begins and after play ends.

**Show Playlist:** Lists all the media files contained in the specified SharePoint library as a playlist for manual media file playback selection. If the SharePoint library contains a "Title" column, the playlist will show the values taken from this column. Also, if the SharePoint library contains a "Description" column, these values will be used as tooltips in the playlist. **Please note** that the playlist will be suppressed if a file name has been entered in the "Media File Name" field.

## Adding a Flash File

1. **Upload the .SWF file** to any online location (e.g. you can use a Sharepoint document library within your site, or the file can be on a different server).
2. Navigate to the page where you want to display the file and add a **content editor web part**.
3. Open the content editor web part for editing and click on **source editor**. Paste the following code into the web part.

```
<object classid="clsid:d27cdb6e-ae6d-11cf-96b8-444553540000"
codebase="https://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version
=6,0,0,0" width="400" height="400" id="worldtime" align="middle">

<param name="allowScriptAccess" value="sameDomain" />

<param name="movie" value="/sites/Montreal/EN/Media/clockMX.swf" />

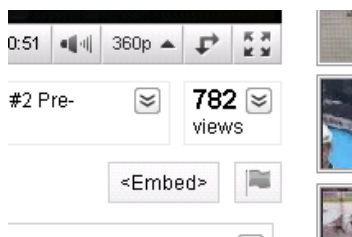
<param name="quality" value="high" />

<param name="bgcolor" value="#ffffff" />

<embed src="/sites/Montreal/EN/Media/clockMX.swf" quality="high" bgcolor="#ffffff"
width="202" height="93" name="worldtime" align="middle" allowScriptAccess="sameDomain"
type="application/x-shockwave-flash"
pluginspage="http://www.macromedia.com/go/getflashplayer" />

</object>
```

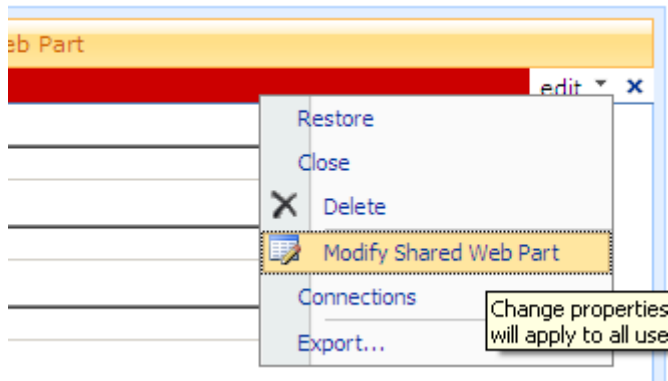
4. **Replace** `/sites/Montreal/EN/Media/clockMX.swf` with the url of your SWF file.
5. You can also use the **Embed** code from websites that have videos, like YouTube and **paste** it into the Content Editor.



6. You can also add the .swf file as a file download (See the section on “How to Add a Downloadable Document”). Once the file is added, you can then **link to the .swf file** and have it **open in a new window**. This will allow the .swf file to open and play within a browser window.

## How to Modify the Existing “Contact Us” Form

1. Use the footer navigation from any page to navigate to your [Contact Us](#) page.
2. Click on [Site Actions / Edit Page.](#)
3. Click [Modify Shared Web Part](#)

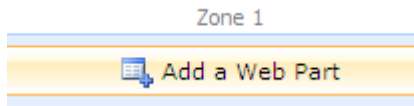


4. Under **Custom Properties** [set the email address](#) to where you would like feedback sent.
5. Add a thank you message.
6. Click [OK](#).
7. [Check in the page](#) and [Publish](#).
8. Check your email inbox for feedback!

A screenshot of the 'Feedback Form Web Part' configuration dialog box. The 'Appearance' tab is selected. The 'Title' field contains 'Feedback Form Web Part'. Under 'Height', 'Should the Web Part have a fixed height?' is set to 'No. Adjust height to fit zone.' Under 'Width', 'Should the Web Part have a fixed width?' is set to 'No. Adjust width to fit zone.' Under 'Chrome State', 'Normal' is selected. Under 'Chrome Type', 'None' is selected. The 'Layout' and 'Advanced' tabs are collapsed. The 'Custom Properties' section is expanded, showing 'To Email' set to 'pclarke@stoneshare.com' and 'Thank you feedback message' set to 'Thank you for you feedback!'. There is a checkbox for 'Is this a french feedback form?' which is unchecked. At the bottom are 'OK', 'Cancel', and 'Apply' buttons.

## Creating a New “Contact Us” Feedback Form

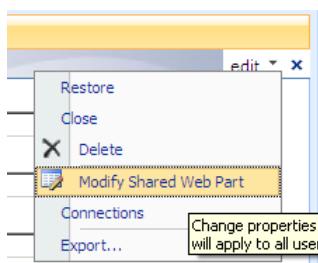
1. Navigate to the page where you want to add a contact us form. Click [Site Actions / Edit Page.](#)
2. Click [Add a Web Part](#)



3. From the Add Web Part Dialog, select the [Feedback Form Web Part](#) under miscellaneous. Click [Add.](#)



4. On the web part, click on [Edit](#) and then [Modify Shared Web Part.](#)



5. Under the Feedback Form Web Part properties, set the **Chrome Type** to **None**.
6. Expand the **Custom Properties**. Set a **To Email address** where the feedback will be sent to and add a **Thank you feedback message** that you want to appear after the user has submitted feedback.
7. If you want the Feedback Form to be in French, check the “Is this a French feedback form” checkbox.
8. Click **OK**. Then **Check in** and **Publish** the Page to complete. Check your email inbox for feedback!

The screenshot shows the 'Feedback Form Web Part' properties dialog box. It has a title bar with a close button. The dialog is divided into several sections:
 

- Appearance**: Contains 'Title' (Feedback Form Web Part), 'Height' (Should the Web Part have a fixed height? with radio buttons for Yes and No, and a Pixels input field), and 'Width' (Should the Web Part have a fixed width? with radio buttons for Yes and No, and a Pixels input field).
- Chrome State**: Contains radio buttons for Minimized and Normal (selected).
- Chrome Type**: A dropdown menu set to None.
- Layout**: A section with a plus icon.
- Advanced**: A section with a plus icon.
- Custom Properties**: Contains 'To Email' (jclarke@stoneshare.com), 'Thank you feedback message' (Thank you for you feedback! with a blue button), and a checkbox for 'Is this a french feedback form?' (unchecked).

 At the bottom are buttons for OK, Cancel, and Apply.

## Adding an “Ads Rotator” to a Page

The “Ads Rotator” web part is used to display a rotating set of images. Each time the pages is opened, the web part will display one of the images.

1. Navigate to the page where you want the ad rotator to display.
2. Click on **Site Actions / Edit Page.**
3. Click on **Add a Web Part.**

4. Under **Miscellaneous**, select the **Advertisements / Publicité Web Part.**
5. Go to **Site Actions / View all Site Content.**
6. Under **Picture Libraries**, select **Advertisements.** (If this list does not exist, click Create and create a picture library with the name Advertisements)

All Site Content			
Create		View: <b>All Site Content</b> ▼	
Name	Description	Items	Last Modified
<b>Document Libraries</b>			
Documents	This system library was created by the Publishing feature to store documents that are used on pages in this site.	3	4 weeks ago
Images	This system library was created by the Publishing feature to store images that are used on pages in this site.	3	4 weeks ago
Pages	This system library was created by the Publishing feature to store pages that are created in this site.	10	1 minute ago
<b>Picture Libraries</b>			
<u>Advertisements</u>	Advertisements	0	1 minute ago
Sponsor Logos	Image library to store sponsor logos	0	3 weeks ago

7. To add advertisements to the library, click on **upload.**
8. **Browse** to the image and click **OK.**
9. Give the image a **title** and specify the **link** and **alternate text** for the advertisement and click check in.

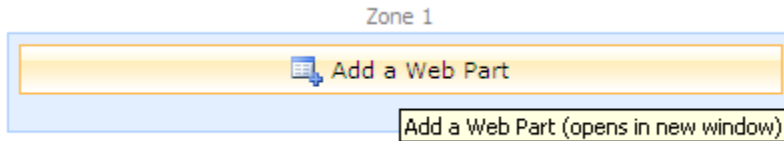
<b>Name *</b>	children3 .jpg
<b>Preview</b>	
<b>Title</b>	Children 3
<b>Date Picture Taken</b>	<input type="text"/> 12 AM 00
<b>Description</b>	<input type="text"/>
	Used as alternative text for the picture.
<b>Keywords</b>	<input type="text"/>
	For example: scenery, mountains, trees, nature
<b>Link *</b>	Type the Web address: (Click here to test) http://www.familyforce.ca/sites/comox
	Type the description:

10. Once the Ads have been added to the Library, the Ads Rotator web part will randomly choose an image from the Advertisements Library and display it with the hyperlink specified.

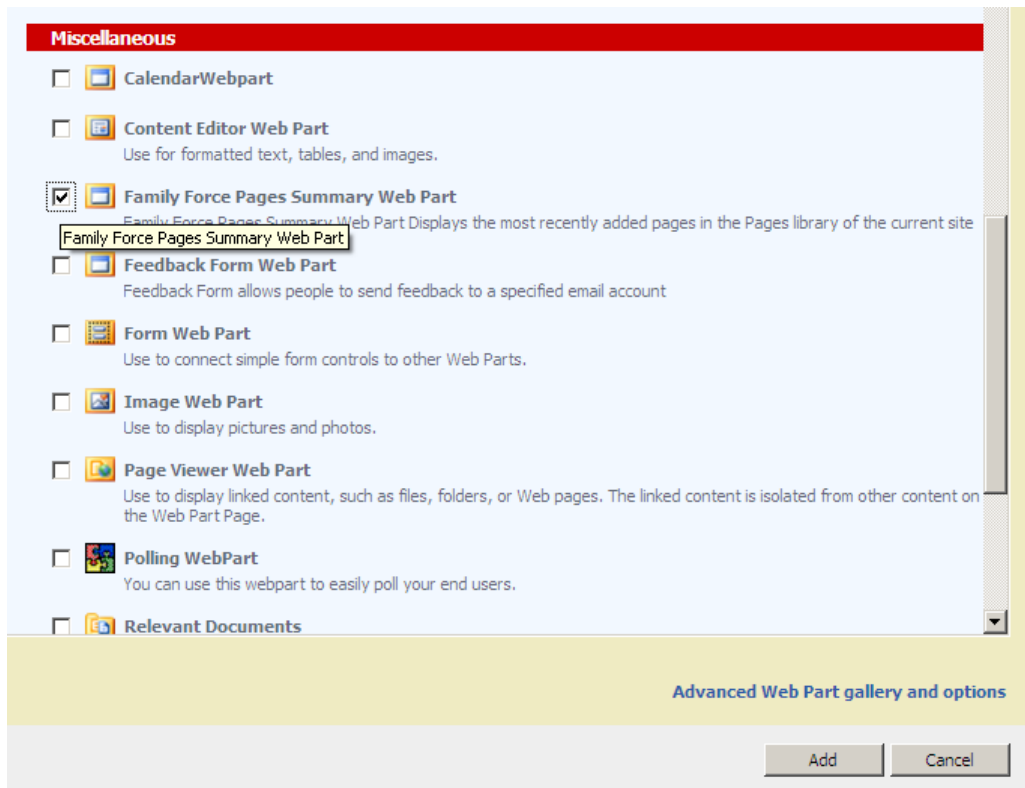
If you do not see the Ads Rotator Web Part or the Advertisements Library/ Publicité Library, please contact your site administrator at [info@familyforce.ca](mailto:info@familyforce.ca) to activate this feature.

## Using the Pages Summary Web Part

1. Go to any [top level site](#) of your website (e.g. the **About Us** site)
2. Click on [Site Actions / Edit Page](#)
3. Click [on Add a Web Part.](#)



4. Under **Miscellaneous** select [Family Force Pages Summary Web Part](#) and click on [Add.](#)



5. Modify the Web Part properties and [change the chrome type](#) to **none**.



**Family Force Pages Summary Web Part** x

☐ **Appearance**

Title  
Family Force Pages Summary

Height  
Should the Web Part have a fixed height?  
☐ Yes  Pixels  
☒ No, Adjust height to fit zone.

Width  
Should the Web Part have a fixed width?  
☐ Yes  Pixels  
☒ No, Adjust width to fit zone.

Chrome State  
☐ Minimized  
☒ Normal

Chrome Type  
None

+ **Layout**

+ **Advanced**

OK Cancel Apply

6. Click **OK**.
7. **Check in** and **publish**.

## Troubleshooting the Pages Summary Webpart

Why is there no page description? Why is my page not showing up in the page summary list?

1. To add a page description, click **Site Actions / View all site Content**.
2. Click on the **Pages** library.

**Create**

Name

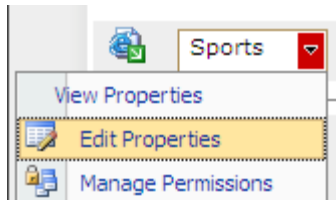
**Document Libraries**

Documents

Images

Pages

- Find your page in the list and click on **Edit Properties.**



- Give the page a **description.**

**Content Type**: Article Page  
Article Page is a system content type template created by the Publishing feature associated content type template for the default page layouts used to that have the Publishing feature enabled.

**Name \***: Sports.aspx

**Title**: Sports

**Description**: This is an article about sports and teams in Bermuda

**Scheduling Start Date**: Immediately

- To ensure that your page is displayed in the pages summary webpart, ensure that **Show in Results is set to 1** otherwise the article will not appear in the Pages Summary web part.5.

If you set this Show in Results value to 0 you can hide certain articles / pages from appearing in the Pages Summary web part.

**Page Content**: Edit Content  
Here is my english content blah blah

**Summary Links**

**Byline**

**Article Date**

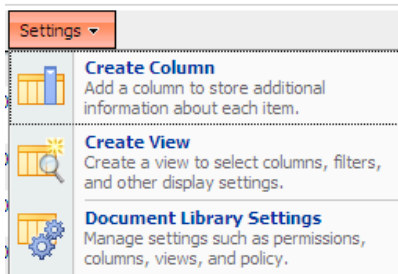
**Image Caption**: Edit Content  
Click here to add new content

**Show in Results**: 1

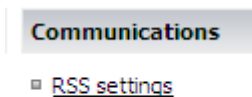
- If the RSS feed icon does not show up, contact your system administrator and refer him/her to the Administrator's Guide to enable RSS feeds on your site collection.

If, when you click on the RSS icon the page appears but it redirects to the properties page of the page when you click on an item, then go to the [pages](#) document library and [modify the RSS settings](#)

1. Click on [Site Actions / View all Site Content](#).
2. Click on the [Pages](#) document library.
3. Under **Settings**, click on [Document Library Settings](#)



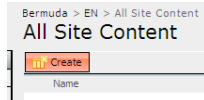
4. Click on [RSS Settings](#).



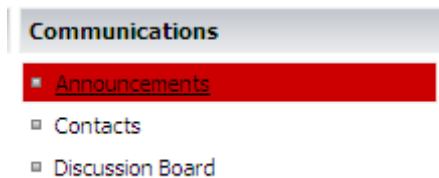
5. Ensure that [Link RSS items directly to their files](#) is set to [YES](#)

## Creating an Announcements Web Part

1. Click on [Site Actions / View all Site Content](#).
2. If your announcements list already exists, proceed to step 6. If it does not already exist, click on [Create](#).



3. Under **Communications** click on [Announcements](#).



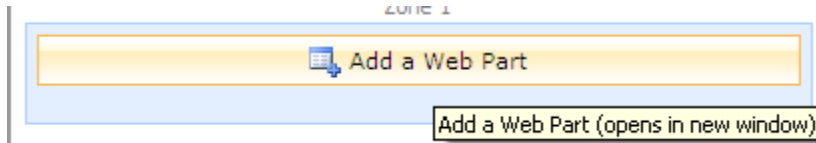
4. Give your announcements list a [name](#) and [description](#) then click on [Create](#)

A screenshot of the 'Create Announcements' form. It has a 'Name' field with the text 'Announcements' and a 'Description' field which is empty. Below these fields, there is a checkbox labeled 'Display this list on the Quick Launch?' with 'Yes' and 'No' radio buttons. At the bottom, there are 'Create' and 'Cancel' buttons.

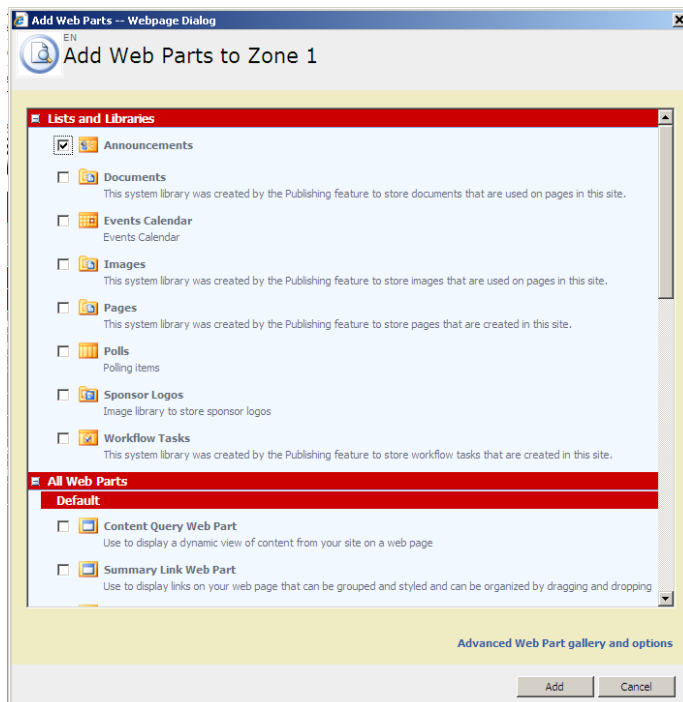
5. [Add new announcements](#) as necessary.

A screenshot of the 'Add new announcements' form. It has a 'Title' field with the text 'Free beer on Fridays!!' and a 'Body' field with the text 'Free beer will be offered in the cafeteria on fridays'. There is also an 'Expires' field with a calendar icon. At the bottom, there are 'OK' and 'Cancel' buttons.

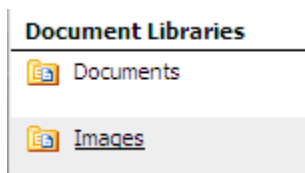
6. Now [navigate to the page](#) where you initially created the Announcements list.
7. Click on [Site Actions / Edit Page.](#)
8. Click on [Add a Web Part](#)



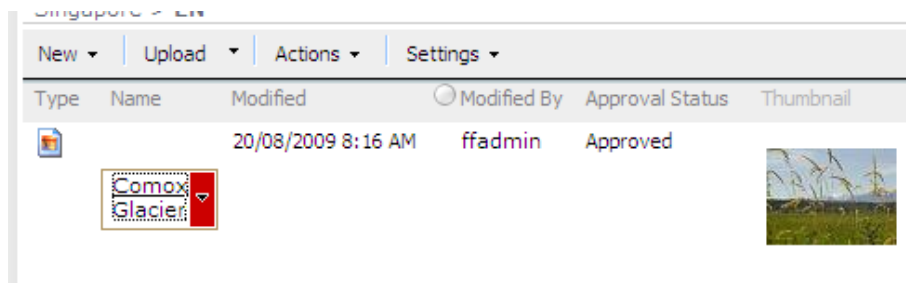
9. In the Add Web Parts Dialog, select your [Announcements list](#) and then click on [Add](#)



10. Modify the Web Part properties as desired. [Check in](#) and [Publish](#) your page.
11. If you want to include an image in your announcement, [open a new browser](#) tab. Navigate to the location of the image. This image can be located on another site. If the image is located in the image library, you can easily get to the document library by clicking on **Site Actions / View all Site Content** and then clicking on the **images document library**.

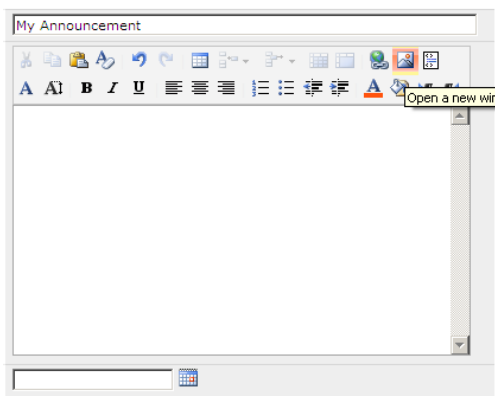


12. Click on the **name of the image**

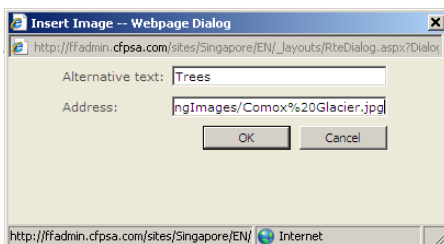


13. **Copy the URL**

14. In the Announcements Editor, click on the **Image Button** on the toolbar.



15. Paste the URL and give the image a title.



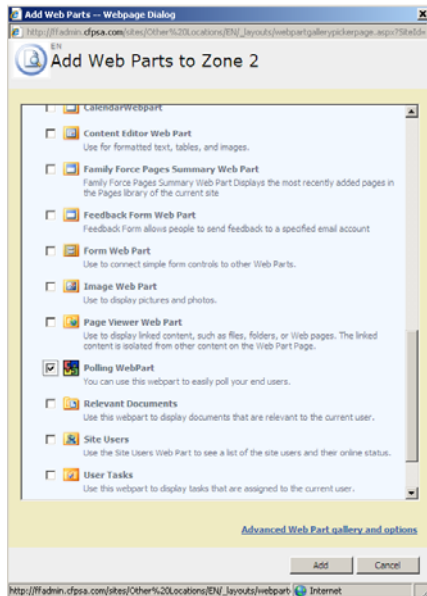
## Troubleshooting Announcements

If anonymous users (i.e. users who are not logged in) are prompted to login while trying to view the details of an announcement item, see the section about *Anonymous Access Issues* under **Troubleshooting Calendar** .

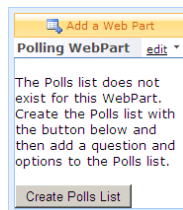
If you don't see the Announcements list type, go into **Site Actions / Site Settings / Modify All Site Settings**. Click **Go to top level site settings**. Under Site Administration click on **Site Features** and ensure that the **Team Collaboration Lists** feature is **activated**.

## Working with Polls

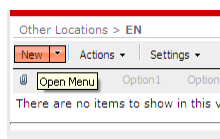
1. To Add a Poll to a Site or Page, click on **Edit Page**, then select **Add a Web Part**.
2. Under Miscellaneous, select the **Polling Web Part**. Click **Add**.



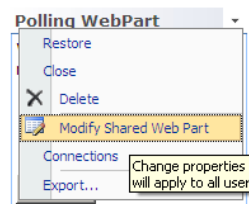
3. Click the **Create Polls List** button.



4. Click **New**



5. Fill out the **Poll Properties** and click **OK**.
6. Go back to your page. Click **Edit / Modify Shared Web Part**



7. Under the Appearance section, change the **Title** and other web part properties, as required.
8. **Set the Width and Height** to 200px if the poll is in the right hand column of the page. If the poll is in the main part of the page, it can be up to 400px wide.
9. Choose the **Chart type** – such as pie.
10. Select a chrome type. Note: Business rules state that chomes can be set to either “None” or “Title Only.”
11. **Test your Poll.** Select a response, click **Submit.**

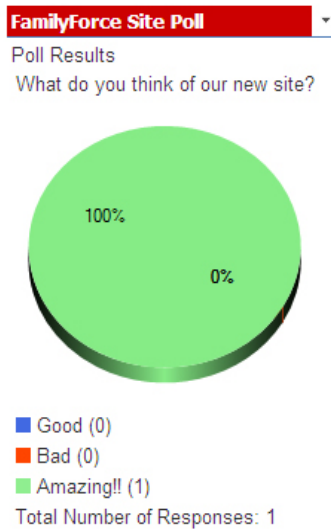
**FamilyForce Site Poll** ▼

What do you think of our new site?

☐ Good

☐ Bad

☒ Amazing!!





## How to Add a Content Editor Web Part to a Page

The “Content Editor” web part is used to add text and/or HTML code to any page. For example, the Content Editor Web part can be used to add text/html or images to the right column of a page.

1. Navigate to the page where you want the HTML or Text to display.
2. Click on [Site Actions / Edit Page.](#)
3. Click [Add a Web Part.](#)
4. Under **Miscellaneous**, select the [Content Web Part.](#)

There are three ways you can add content to the Content Editor Web Part:

**Rich Text Editor:** You can use the Rich Text Editor to type formatted content automatically without prior knowledge of HTML. Click the buttons on the Standard and Formatting toolbars at the top of the window to enter and format the content. Click Help on the Standard toolbar to display a summary of the tasks that you can perform and their corresponding buttons.

**Source Editor:** You can use the Source Editor to enter or modify HTML source code. The Source Editor is a plain text editor and is intended for users who are familiar with HTML.

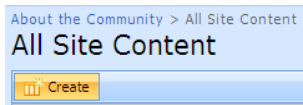
**Content Link:** Instead of editing content, you can link to existing content by entering a hyperlink to a text file that contains HTML source code.

5. Set the Chrome Type to [None.](#)
6. Click [OK.](#)

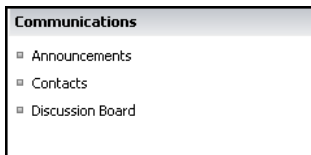
## How to Add and Manage Discussion Forums

1. Click [Site Actions -> View All Site Content](#).

2. Click [Create](#)

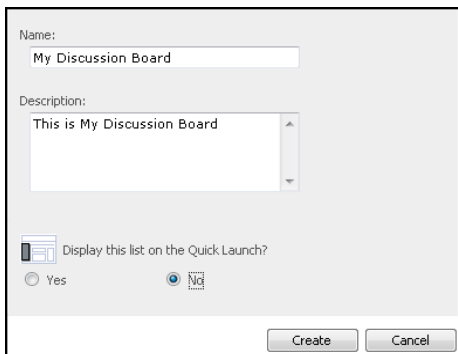


3. Click on [Discussion Board](#) from the **Communications** section.

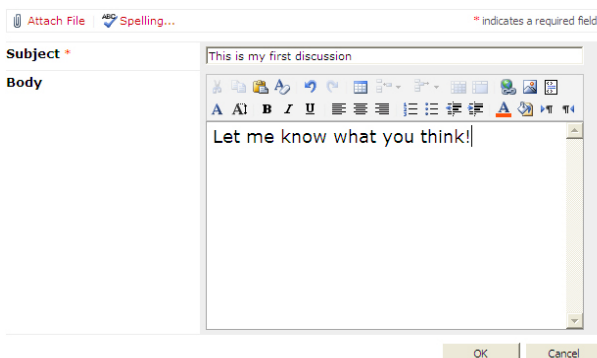


4. Give the Discussion Board a [name](#) and [description](#).

5. Choose [No](#) to the Quick Launch setting. Click on [Create](#)

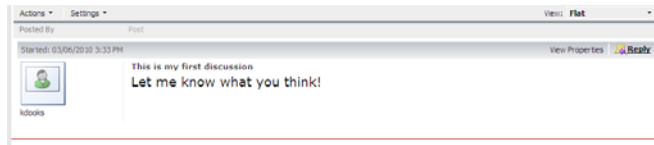
A screenshot of a form for creating a discussion board. It has two text input fields: 'Name:' with the value 'My Discussion Board' and 'Description:' with the value 'This is My Discussion Board'. Below these is a checkbox labeled 'Display this list on the Quick Launch?' with 'Yes' and 'No' radio buttons; the 'No' button is selected. At the bottom are 'Create' and 'Cancel' buttons.

6. Add a new Discussion by clicking [New](#)>[New Discussion](#) and filling out the form.

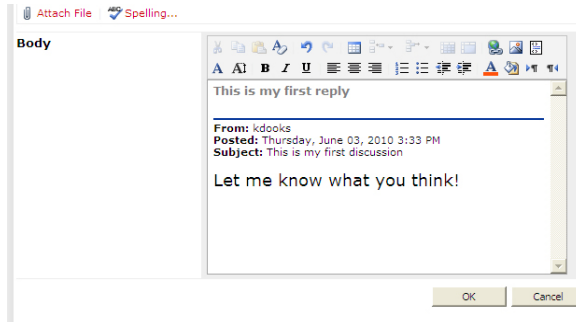
A screenshot of a 'New Discussion' form. It has a 'Subject' field with the text 'This is my first discussion' and a 'Body' field with the text 'Let me know what you think!'. The 'Body' field has a rich text editor toolbar above it. At the bottom are 'OK' and 'Cancel' buttons.

7. Click [OK](#).

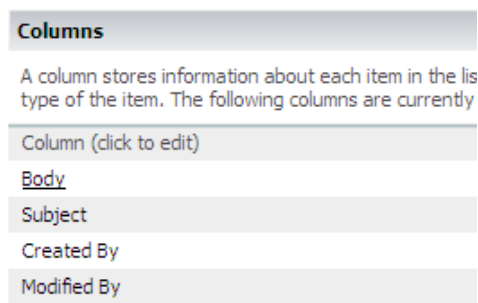
8. To view your discussion, click on the [Subject](#) link.
9. To reply to the discussion, click on [Reply](#) in the upper right corner.



10. After typing a reply, click [OK](#)



11. If you want to restrict the formatting in a discussion forum, there are three options:
  - Plain text
  - Rich text (Bold, italics, text alignment)
  - Enhanced rich text (Rich text with pictures, tables, and hyperlinks)
12. To change the formatting settings, navigate to your discussion forum by clicking on [Site Actions](#) / [View All Site Content](#) and then click on your [discussion forum](#).
13. Click on [Settings / Discussion Board Settings](#).
14. Scroll to the **Columns** section, and click on the [Body](#) column.



15. Select one of three options for body settings (which [type of text to allow](#)).
16. Click [OK](#).

Column name:

The type of information in this column is:

☐ Single line of text  
☒ Multiple lines of text  
☐ Choice (menu to choose from)  
☐ Number (1, 1.0, 100)  
☐ Currency (\$, ¥, €)  
☐ Date and Time

Description:

Number of lines for editing:

Specify the type of text to allow:

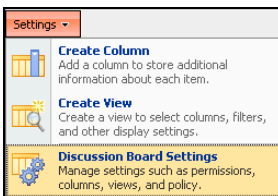
☒ Plain text  
☐ Rich text (Bold, italics, text alignment)  
☐ Enhanced rich text (Rich text with pictures, tables, and hyperlinks)

Append Changes to Existing Text

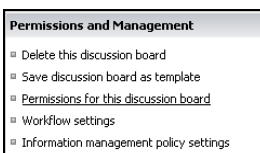
☐ Yes ☒ No

## Allowing Anonymous Access to Discussions

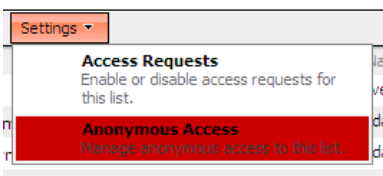
1. To make the discussion forum visible to external users, click on [Site Actions / View all Site Content](#). Click on your [Discussion Board List](#).
2. Click on the [Settings](#) menu and choose [Discussion Board Settings](#).



3. Under **Permissions and Management**, click on [Permissions for this discussion board](#).



4. Select [Settings / Anonymous access](#).



5. Ensure that [View Items](#) is selected

If view items is selected and anonymous access is still not working, un-check the View Items option click OK then go back and re-check it.

Anonymous users can:




- ☐ Add Items - Add items to lists, add documents to document libraries, add Web discussion comments.
- ☐ Edit Items - Edit items in lists.
- ☐ Delete Items - Delete items in lists.
- ☒ View Items - View items in lists, documents in document libraries, view Web discussion comments, and set up e-mail alerts for lists.

6. Sign out to test the list anonymously.

## Allowing “Restricted Readers” Write Access

1. Click on [Site Actions / View all Site Content](#), then click on your [Discussion Board List](#).
2. Click on [Settings/Discussion Board Settings](#)

Settings ▾

-  **Create Column**  
Add a column to store additional information about each item.
-  **Create View**  
Create a view to select columns, filters, and other display settings.
-  **Discussion Board Settings**  
Manage settings such as permissions, columns, views, and policy.

3. Under General Settings click on [Advanced Settings](#)

**General Settings**

- ▣ Title, description and navigation
- ▣ Versioning settings
- ▣ [Advanced settings](#)
- ▣ Audience targeting settings

4. Ensure that **edit access** is set to [only their own](#)

Allow management of content types?

☐ Yes ☒ No

**Read access:** Specify which items users can read

☒ All items  
☐ Only their own

**Edit access:** Specify which items users can edit

☐ All items  
☒ Only their own  
☐ None

Attachments to list items are:

☒ Enabled  
☐ Disabled

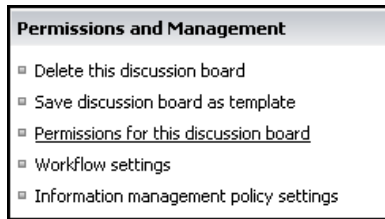
Display "New Folder" command on the New menu?

☐ Yes ☒ No

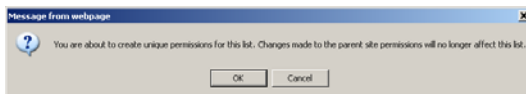
Allow items from this list to appear in search results?

☒ Yes ☐ No

- Click **OK**
- Under **Permissions and Management**, click on **Permissions for this discussion board.**



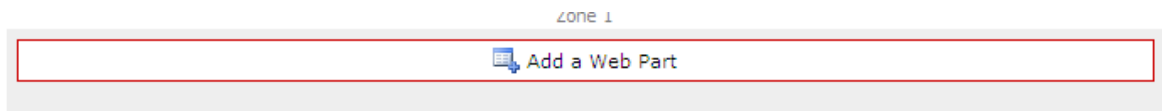
- Check the **Restricted Readers** checkbox.
- Select **Actions, Edit User Permissions.**
- Click **OK** when prompted to create unique permissions for this list.



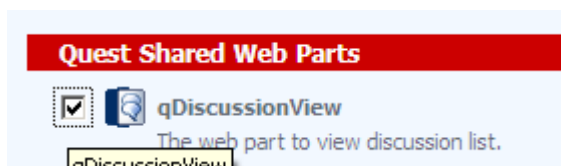
- Add the **Contribute permission** and then click on **OK**.

## Adding a Discussion Web Part to a Page

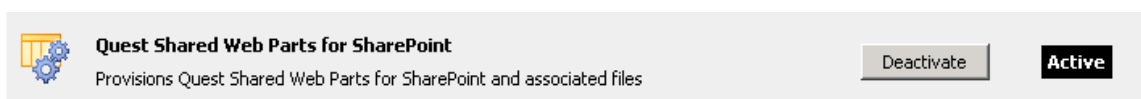
To add the discussion forum to a page, first **Edit** the page and click on **Add a Web Part**



- Under **Quest Shared Web Parts**, select the **qDiscussionView** Web Part and click **Add**.

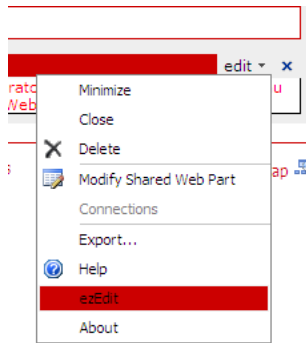


- If the web part is not listed, click on **Site Actions / Site Settings / Modify all Site Settings.** Under **Site Administration**, click on **Site Features**. Make sure that the **Quest Shared Web Parts for SharePoint** feature is **Activated**

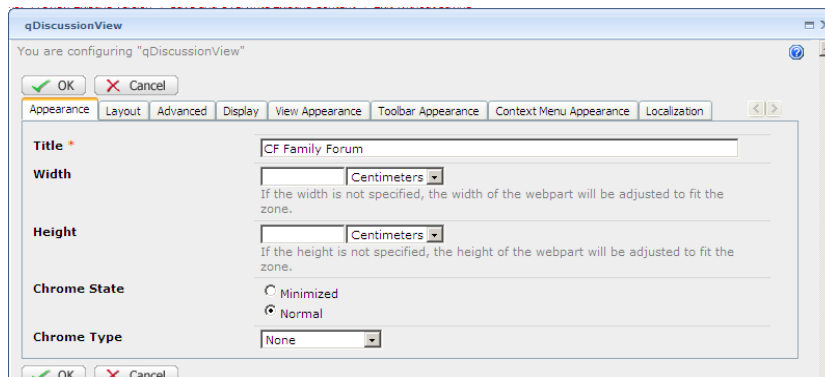


Now go back to your page and re-add the web part above.

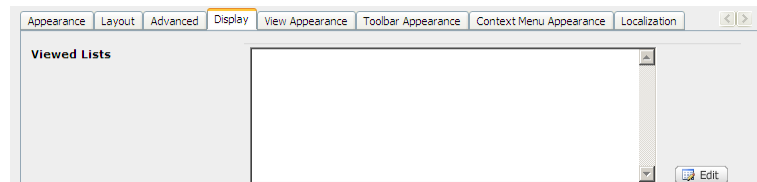
3. Click on **Edit / ezEdit**



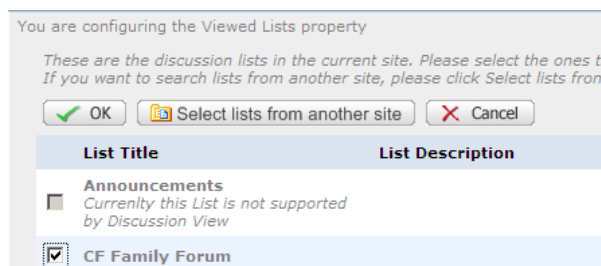
4. Under the **Appearance** tab, key in a new **title** and set **Chrome state to Normal**, **chrome type = none**.



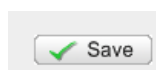
5. Under the **Display** Tab, Click on **Edit** under **Viewed Lists**



6. Select the **Discussion Forum** you created above, and click on **OK**.



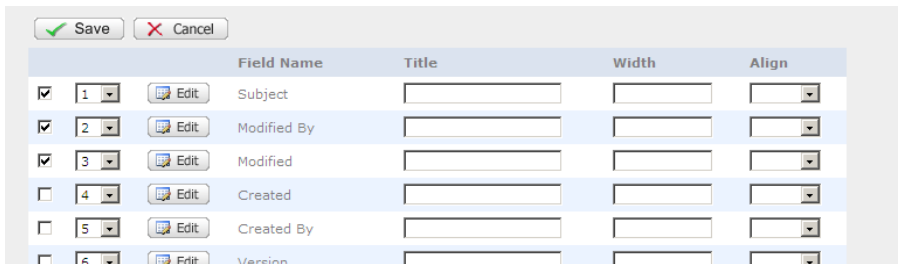
7. Click **Save**



8. Under **Display Fields** click **Edit**

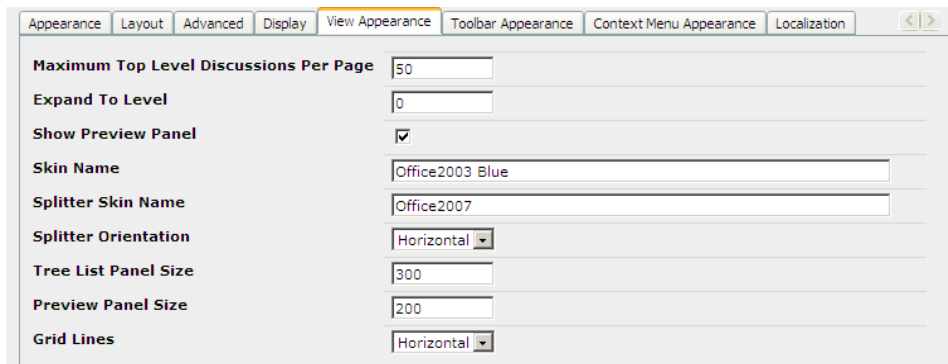


9. Choose the following fields and in the same order as below.

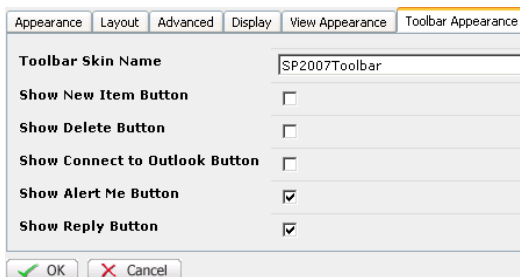


10. Click **Save**.

11. Under the **View Appearance** Tab, set the **Tree List Panel Size** to **300**



12. Under the **Toolbar Appearance** Tab, uncheck **Show New Item Button**, **Show Delete Button** and **Connect to Outlook Button**.

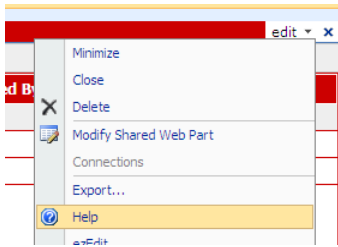


13. Click on **OK**.

14. **Check in** and **Publish** the Page.



15. For more instructions on the settings of the Discussion Forum click on [Edit / Help](#)



## How to Add A Survey

1. Navigate to the site where you want to add a Survey. Click [Site Actions / View All Site Content](#).
2. Click [Create](#).
3. Under **Tracking** click on [Survey](#). Fill in the survey **Name** and **Description**.
4. Fill in the **Navigation** and **Survey Options**.

A screenshot of the 'Create Survey' form. The form has fields for Name and Description, both containing 'Admin Site Survey'. Below these are three radio button options: 'Display this survey on the Quick Launch?' (Yes/No), 'Show user names in survey results?' (Yes/No), and 'Allow multiple responses?' (Yes/No). The 'No' option is selected for all three. At the bottom are 'Next' and 'Cancel' buttons.

5. Click [Next](#).
6. Add the first survey **Question**: and depending on the type of survey questions you wish to ask, choose the type of answer.
7. Fill in the remainder of the **Additional Question Settings** and click [Next Question](#).
8. Continue until you have added all the survey question and settings and then click [Finish](#).
9. Click on the [survey name](#) in the breadcrumb trail.



10. Click **Respond to this Survey.**

11. To add the survey to a page. **Copy** the entire **URL**.

12. Type your survey name and any description on the page. Link to the survey by cutting and pasting the URL above. For example: Welcome to the Admin Site, please take our **Admin Survey.**

## Managing Site Collection Functionality

### Adding Sponsors Logos

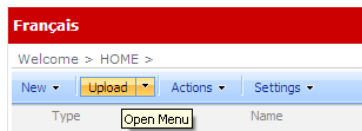
Each Location site contains a **Sponsors Logos image library** on the English and French top sites.

1. To upload logos to the Sponsor Logos image library, navigate to the **homepage** of your Location site.
2. Click on **Site Actions / View All Site Content.**

- Click on the **Sponsor Logos** Picture Library.



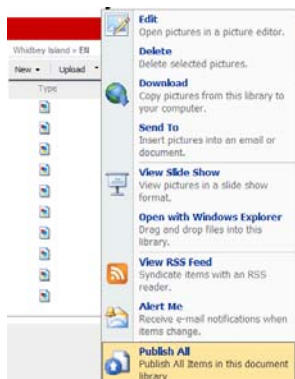
- Click on the **Upload** menu item.



- Click on **Browse** and **choose a file** to upload.
- Click on your **filename**, click **open** and then click **OK**. The image will be uploaded to the Picture Library.
- Modify the properties of the image (title, description, keywords, etc.) Insert a link if desired.



- Click **OK** to complete.
- You can upload multiple images to your sponsor logo library. Once all images are uploaded, under the **Actions** dropdown menu, select **Publish All** to publish all images.

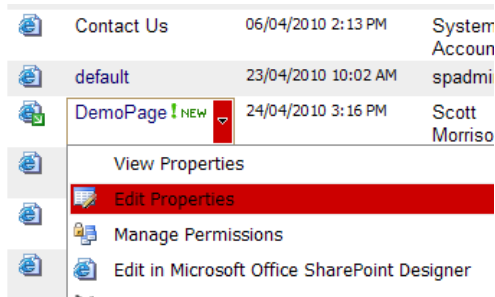


- Navigate to your location homepage. Your new sponsor logo(s) are visible below the page footer. The image library will randomly select images from this picture library to display (up to 4 at a time).

## How to Skip or Send Content Notification Alerts

You can edit the properties of a page to not send alerts to all users who are subscribed to alerts in the current site. This function is useful when you publish a page and want to prevent all users from receiving a notification every time or vice versa.

1. Go to any page in your site collection and click [Site Actions /View All Site Content](#).
2. Click on [Pages](#) under **Document Libraries**.
3. Edit the properties of a page (Edit Properties)



4. Uncheck or check the Send Alerts checkbox at the bottom of the page.



5. With the checkbox ticked, when the page is published an alert will be sent to all users who have signed up for alerts for the current site.

## How to Subscribe to Alerts

1. Login and navigate to your My Profile page.
2. In the **My Profile** web part, click [Edit](#).
3. Check or uncheck the alerts checkbox (see below). Click [Save](#).

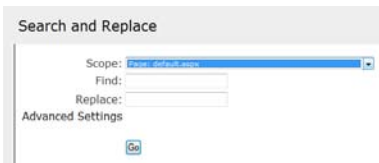
My Profile	
Username	kdocs
First Name	Karen
Last Name	Dooks
Email	pkdocs@eastlink.ca
Alerts	<input checked="" type="checkbox"/>
Delete Profile Cancel Change Password <a href="#">Save</a>	

## Using the Search and Replace Tool

1. Click on [Site Actions / Search and Replace](#)



2. Use the **form** to do search and replacements for the current page, the site or the site collection

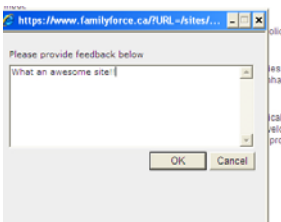


3. Select the **scope**. Add a "Find" word and a "Replace" word and click on the [Go](#) button.

## Allowing Users to Add Comments to a Page

Signed in users can provide feedback on any page that uses the “**article page with image on the right**” page layout. To remove this feature, select another page layout.

1. To add a comment, login and navigate to a second-level page that uses the “article page with image on the right” page layout and click the “comments” link.
2. A pop up window will display. [Insert your comments.](#)



Comments

3. Click [OK](#). The comment is now visible at the bottom of the page for all signed in users to see.

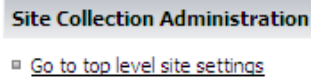
Comments

User	Add a comment about this page
kdooks 6/3/2010 2:28:29 PM <a href="#">Delete</a>	What an awesome site!!

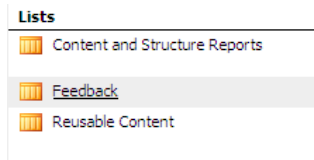
## How to Manage the “Comments”

To manage the page comments, go to your top level settings and manage the feedback list.

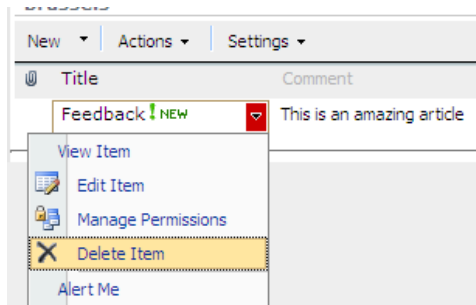
1. Click [Site Actions / Site Settings / Modify All Site Settings](#)
2. Click on [Go to top level site settings](#)



3. Click [Site Actions / View all Site Content](#)
4. Click on the [Feedback](#) list.

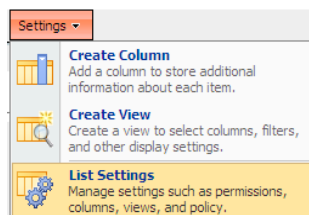


5. Within this list, you can [edit](#) or [delete](#) any of the comments posted to your page.



## Troubleshooting Comments

1. If signed in users are having difficulties posting feedback, or they are being prompted to login, go into [Settings / List Settings](#).

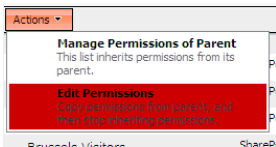


2. Click on [Permissions for this list](#)

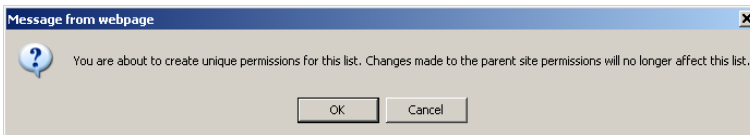
#### Permissions and Management

- ▣ Delete this list
- ▣ Save list as template
- ▣ [Permissions for this list](#)
- ▣ Workflow settings
- ▣ Information management policy settings

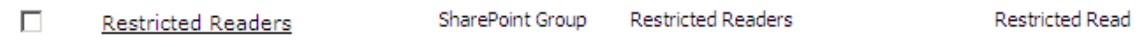
3. Under Actions, select [Edit Permissions](#)



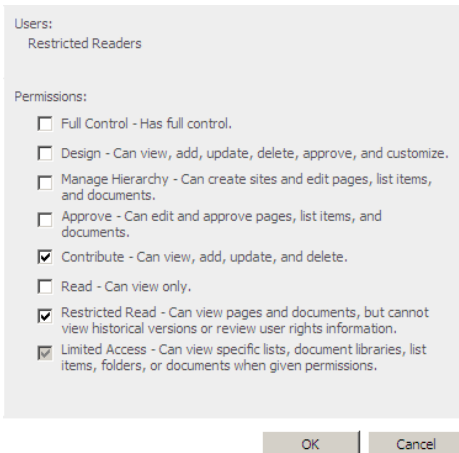
4. Click [OK](#)



5. Click on [Restricted Readers](#)



6. Add the [contribute](#) permission and then click on [OK](#)



7. Go back to the [List Settings](#). Click on [Advanced Settings](#)

### General Settings

- Title, description and navigation
- Versioning settings
- Advanced settings
- Audience targeting settings

8. Ensure that edit access is set to only their own.

Allow management of content types?

☐ Yes ☒ No

**Read access:** Specify which items users can read

☒ All items  
☐ Only their own

**Edit access:** Specify which items users can edit

☐ All items  
☒ Only their own  
☐ None

Attachments to list items are:

☒ Enabled  
☐ Disabled

Display "New Folder" command on the New menu?

☐ Yes ☒ No

Allow items from this list to appear in search results?

☒ Yes ☐ No

OK Cancel



# Managing Newsletters

## How to Create a Newsletter Template

1. Login and navigate to your site collection. Click [Site Actions / Site Settings / Modify All Site Settings](#)
2. [Go to top level Site Settings](#) and click [Site Actions / View All Site Content](#).
3. Click on [Family Force Newsletter Templates](#).
4. Click on [New / Newsletter Template](#)



5. Fill out the Newsletter Template Form

Created at 2/10/2012 1:06 PM by Michelle Squires  
Last modified at 2/10/2012 1:21 PM by Michelle Squires

6. In the footer, add an unsubscribe link using the following code:  
**<a href="mailto:info@familyforce.ca ?Subject=Unsubscribe">Unsubscribe</a>**  
**NOTE:** Replace [info@familyforce.ca](mailto:info@familyforce.ca) with your own email address!

OR

**{UnsubscribeLink}**

Best practice is to use both.

7. Click **OK** to Save. Under **Actions**, Click [Publish All](#).

## Adding Users to a Newsletter Subscribers List

1. Login and navigate to your site collection. Click [Site Actions / Site Settings / Modify All Site Settings](#)
2. [Go to top level Site Settings](#)
3. Click on [Site Actions / View All Site Content](#)
4. Click on [Family Force Newsletter Subscribers](#)
5. Click on [New / Subscriber](#)



6. Fill out the form. Add/remove the categories you want the subscriber to subscribe to. Click [OK](#).

## Creating a Newsletter Category

1. Login and navigate to your site collection. Click on [Site Actions / Site Settings / Modify All Site Settings](#)
2. [Go to top level Site Settings](#)
3. Click [Site Actions / View All Site Content](#)
4. Click on [Family Force Newsletter Category](#)
5. Click [New / New Item](#)



6. Add the Title and click [OK](#)

A screenshot of the 'Title' field in the 'New Item' form. The breadcrumb path is '> Bagotville > Family Force Newsletter Category'. The 'Title' field is labeled 'Title \*' and contains the text 'Relocating'. There are 'OK' and 'Cancel' buttons at the bottom right. A note at the bottom right states '\* indicates a required field'.

## How to Create and Send a Newsletter

1. Login and navigate to your site collection
2. Click on [Site Actions / Site Settings / Modify All Site Settings](#)
3. [Go to top level Site Settings](#)
4. Click on [Site Actions / View All Site Content](#)
5. Click on the [Family Force Newsletters](#) List
6. Click on [New / Newsletter](#)

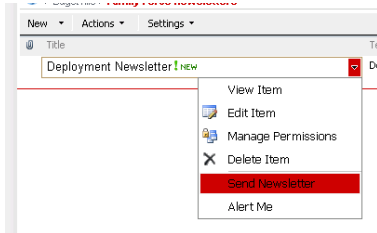


7. Fill out the form and [select a template](#). Use a global FamilyForce template, or one that you created.

Title *	Deployment Newsletter
Template *	Default Family Force Template
Newsletter Body *	<div> Edit Content</div> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Suspendisse dictum, nunc eget pharetra tempus, elit magna congue nisi, sed venenatis lorem eros eget lorem. Duis quis sem suscipit dui aliquet vulputate. Mauris eros ligula, pretium non aliquam ut, tempor vitae orci. Sed eu rhoncus metus. Nunc vitae leo sed mauris vehicula tempor. Praesent ac mauris vehicula neque adipiscing imperdiet et et erat. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos himenaeos. Nunc suscipit faucibus dignissim.</p> <p>Etiam facilisis, lacus vel ultrices feugiat, orci neque tempus quam, id gravida lacus augue vitae erat. Aliquam et consequat massa. Pellentesque sed luctus quam. Nam est magna, ultricies viverra commodo et, iaculis eu odio. Nam ullamcorper, risus eget convallis faucibus, sem erat scelerisque sapien, sed sodales metus orci sed risus. Ut aliquam nunc magna, at egestas sem. Nulla vestibulum erat nec nunc pretium id consequat libero interdum. Vestibulum velit urna, laoreet a tempus ac, semper et dui. Cras diam mauris, gravida vel ultricies sit amet, tristique eu mi.</p>
Categories *	<div><div>Parents</div><div>Deployment</div><div>Add &gt;</div><div>&lt; Remove</div></div>
<div>OK Cancel</div>	

Optional: Include the text "{SiteName}" and/or "{SubscriberName}" (without quotation marks) in the message body. This will be replaced by your site name and name of the subscriber when the newsletter is sent out.

8. **Add** the Category.
9. Click **OK** to create the newsletter. Under **Actions**, Click **Publish All**.
10. Under the **Title** column use the drop down arrow to **Send the Newsletter**.



11. Click **Send**



## How to Unsubscribe from a Newsletter

1. After receiving a newsletter that contains a personal **unsubscribe** link (see optional template instructions above), users can click on the link, then “OK” to unsubscribe from the newsletter.
2. Check the email inbox of the address you inserted in the mailto: link
3. Look for message subjects = unsubscribe.
4. Navigate to your newsletter subscribers list (Click on **Site Actions / Site Settings / Modify All Site Settings**, Click on **Go to top level Site Settings**, Click on **Site Actions / View All Site Content**, Click on **Family Force Newsletter Subscribers**)
5. Locate the user in the list of subscribers. **Click on the username.**



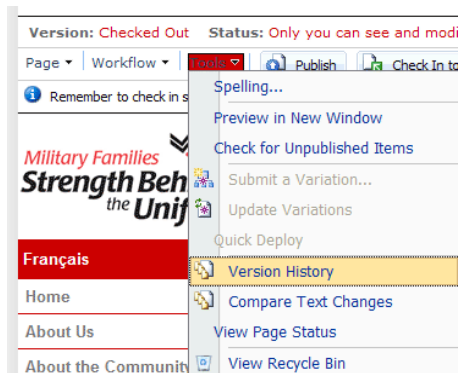
6. Use the tools provided to edit and/or delete the user's newsletter subscription(s).
7. Click **OK**, then under Actions menu, select **Publish All**.

# Troubleshooting Sites and Pages

## Using Versions to Recover Pages

If you overwrite a page in error, you are able to go back into previous versions of a page and recover an older version, to do this:

1. Click on [Site Actions, Edit Page](#)
2. Under the **Tools** dropdown menu select [Version History](#)

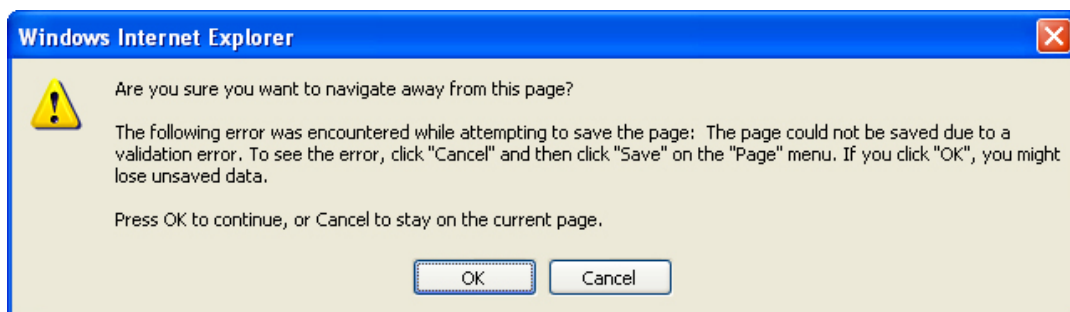


3. Find the version that you wish to revert to, open the dropdown menu and click on [Restore](#)
4. Click [OK](#).
5. Open the restored page and [Publish](#).

## Page Error when Saving

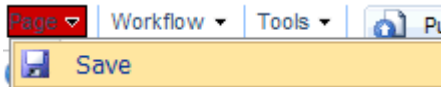
FamilyForce uses specific font styles to help maintain a common look and feel across all location sites. All content should be placed into Notepad prior to being added to the site, and the Styles menu (available on the FamilyForce page editing toolbar) is to be used for all text formatting.

If you receive the following validation error when attempting to Publish a page on FamilyForce, it is because you currently have some "non-conforming text formatting" on the page. It could be an incorrect colour, or text that is either too large or too small.

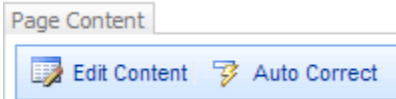


To **Auto Correct** the text on the page:

1. Click **Cancel** on the error message displayed above.
2. Under the Page menu, click **Save**.



3. Click **Auto Correct**.



All non-conforming formatting will be removed and the page error will disappear.

## When the Edit Page Link is “Greyed Out”

Until a page is checked in and published, "edit page" will not be an option for any other user. So if you cannot "edit page" it usually means that the page is still checked out to someone else.

There are two ways to find out who has a page checked out:



1. Simply click on **Site Actions > View All Site Content** and then open the *Pages Library*. Once there, you can see all the pages within that particular site and who has the page checked out.

OR

2. Go to **Site Actions > Manage Content and Structure** and find the site that contains the page you want to edit. Expand it (by clicking on the + symbol to the left of the site name) and click on the *Pages* folder. In the viewing window in the right-hand portion of the page, you can see who has the page checked out.


In either case, you can contact the person and ask him/her to check in the page or you can override the check out.

To override the checkout, mouse-over the page name until you get the small, black drop-down arrow displaying to the right of the name. Click the arrow and then select either "check in" or "discard check out" from the context sensitive menu.

## Internet Explorer 8 Compatibility View

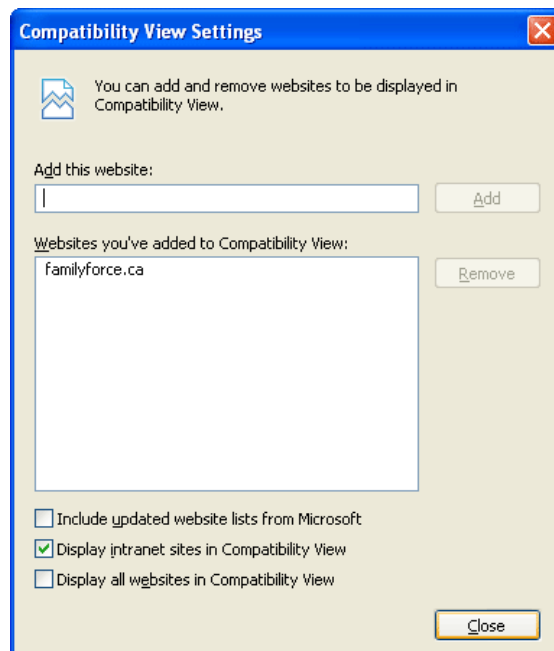
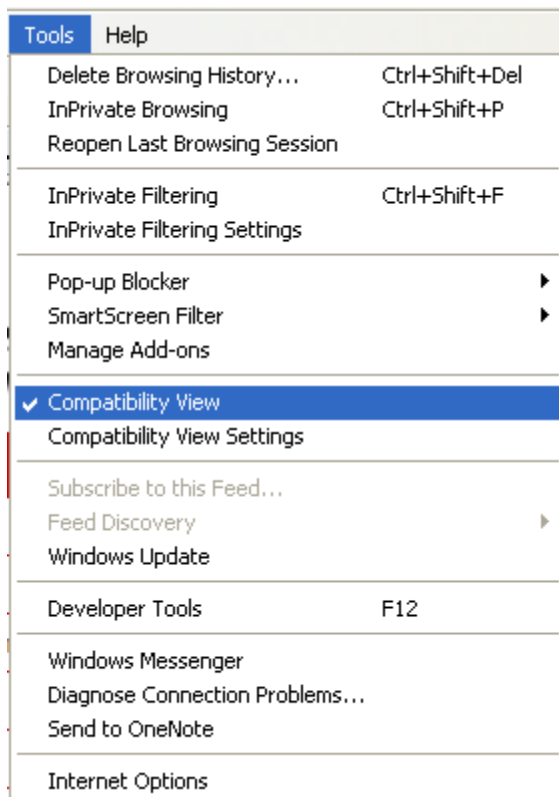
Internet Explorer 8 (IE8) contains a feature known as Compatibility View. This allows content designed for older web browsers to still work well in Internet Explorer 8.



The  button - located next to the refresh button in the navigation bar - controls the Compatibility View feature. IE only displays this button when toggling into Compatibility View makes sense. In all other cases, IE hides the button.

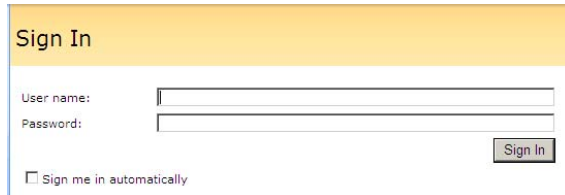
The Compatibility View is domain-specific, meaning you do not have to keep setting Compatibility View, the browser will remember the setting.

Compatibility View is located in IE - Tools. If a checkmark is present, the browser is currently in Compatibility View.

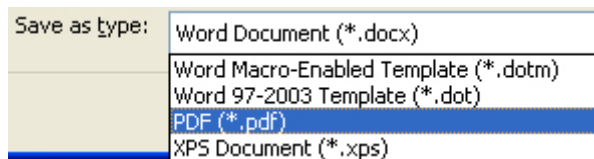


## Downloadable Documents Prompting for Login

If users are prompted to login to view a Word document, as shown in the example below, convert the document to PDF for download.

A sign-in form with a yellow header bar containing the text "Sign In". Below the header, there are two input fields: "User name:" and "Password:". To the right of the "Password:" field is a "Sign In" button. Below the input fields is a checkbox labeled "Sign me in automatically".

1. Open the document in MS Word.
2. Click **Save As** and select **PDF**.

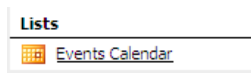


3. Click **Save**.
4. Follow the instructions for *"How to Add a Downloadable Document"* in the Managing Pages section of this User Guide.

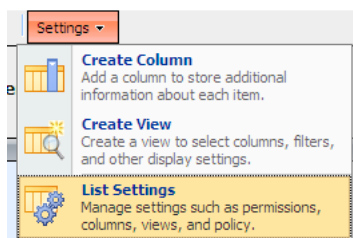
## List Items Prompting for Login

If users are prompted to login to view list items, such as a calendar event, you must change the permissions of the list to allow for "anonymous access."

1. To change the list permissions, click on **Site Actions / View all Site Content**.
2. Click on your **List**.

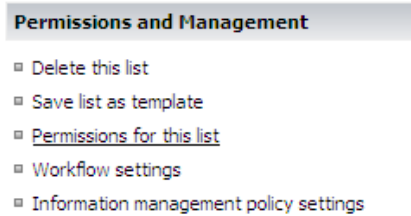


3. Click on **Settings / List Settings**.

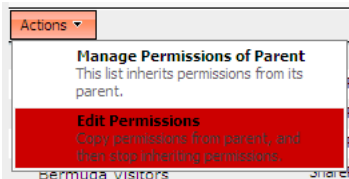




4. Under Permissions and Management, click on [Permissions for this list.](#)

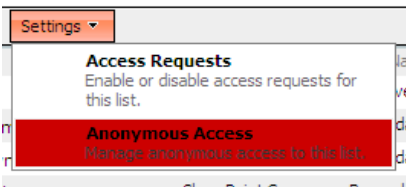


5. Click on [Actions / Edit Permissions.](#)



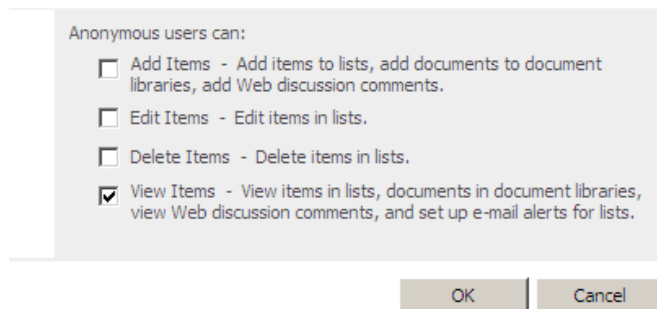
6. Click [OK.](#)

7. Click on [Settings / Anonymous access.](#)



8. Ensure that [View Items](#) is selected

If *View Items* is selected and anonymous access is still not working, un-check the View Items option click OK then go back and re-check it.



Sign out of the site to test the list anonymously. If the **sign-in required** problem persists, contact your System Administrator at [info@familyforce.ca](mailto:info@familyforce.ca).

# Using Sharepoint Reports

There are several built in reports in Sharepoint. They include:

**Checked out to Me** - displays all documents and pages checked out to the current (logged in) user

**Last Modified By Me** - displays all documents and pages that were last modified by the current user

**Pending Approval** - shows all documents submitted by the current user that are waiting for approval

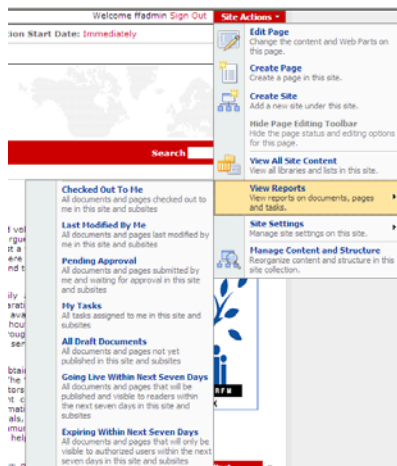
**My Tasks** - that shows all **workflow** tasks assigned to the currently logged in user

**All Draft Documents** - displays all documents and pages that have not yet been published.

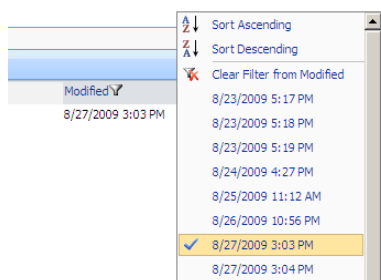
**Going Live Within the Next Seven Days** - displays all documents and pages that will be published and visible to the public within the next seven days

**Expiring Within the Next Seven Days** - displays all documents and pages that will only be visible to authorized users within the next seven days

1. To access these reports, log in and click on **Site Actions / View Reports** and then **select a report**.

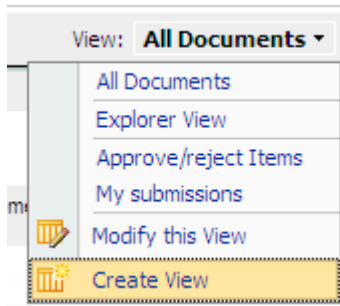


2. The reports can be filtered and sorted for more specific search results.



## How to Create a Custom Report Using a View

1. Click on [Site Actions / View All Site Content](#)
2. Click on the [Pages](#) Document Library.
3. Under **View** click on [Create View](#)



4. Select one of the **view types** such as [Standard View](#).



5. Give the view a name.

View Name:

☐ Make this the default view  
(Applies to public views only)

6. Choose the columns you want to display.

Display	Column Name	Position from Left
<input checked="" type="checkbox"/>	Type (icon linked to document)	1
<input checked="" type="checkbox"/>	Name (linked to document with edit menu)	2
<input checked="" type="checkbox"/>	Modified	3
<input checked="" type="checkbox"/>	Modified By	4
<input checked="" type="checkbox"/>	Approval Status	5
<input checked="" type="checkbox"/>	Scheduling Start Date	6
<input checked="" type="checkbox"/>	Scheduling End Date	7
<input checked="" type="checkbox"/>	Checked Out To	8
<input checked="" type="checkbox"/>	Contact	9
<input checked="" type="checkbox"/>	Page Layout	10
<input checked="" type="checkbox"/>	Parallel Approval	11
<input type="checkbox"/>	Approver Comments	12
<input type="checkbox"/>	Article Date	13
<input type="checkbox"/>	Byline	14
<input type="checkbox"/>	Check-In Comment	15

7. Set the sort order of the columns.

First sort by the column:

**Modified**

☐ Show items in ascending order  
(A, B, C, or 1, 2, 3)

☒ Show items in descending order  
(C, B, A, or 3, 2, 1)

8. Set the filter (E.g. to see all your published articles for this year, use the following settings:

☐ Show all items in this view

☒ Show items only when the following is true:

Show the items when column

**Approval Status**

is equal to

**Approved**

☒ And ☐ Or

When column

**Modified**

is greater than or equal to

**01-01-2009**

☒ And ☐ Or

When column

**Modified**

is less than or equal to

**31-12-2009**

☐ And ☒ Or

When column

**Modified By**

is equal to

**[Current User]**

Show More Columns...

9. Click **OK**.

You will have a custom report that can be sorted and filtered using the column titles.

View: My Articles this yea...									
Type	Name	Modified	Modified By	Approval Status	Scheduling Start Date	Scheduling End Date	Checked Out To	Page Layout	Parallel Approval
Count = 4									
	default	9/5/2009 11:21 AM	System Account	Approved				/sites/StJohns/_catalogs/masterpage/WelcomeLinks.aspx	Approved
	Staff	8/31/2009 10:50 AM	System Account	Approved				Article page with image on right	Approved
	Site Map	8/31/2009 4:37 AM	System Account	Approved				Family Force Full Page Article	
	Legal	8/31/2009 4:37 AM	System Account	Approved				Family Force Full Page Article	

## Other Third Party Tools

### Website Analytics (with Google Analytics)

All FamilyForce site collections have an associated account with Google Analytics - a web analytics tool that helps location administrators track usage and understand how visitors engage with their website. By logging in to the assigned Google Analytics account, location administrators can view a variety of reports about how visitors interact with their website so they can improve it. Google Analytics collects information anonymously. It reports website trends without identifying individual visitors.

For more information about Google Analytics, visit: <http://www.google.com/analytics/>

To receive the login credentials for your location, contact a system administrator.

### eCommerce on FamilyForce (with Shopify)

eCommerce on FamilyForce is achieved through a third party tool called **Shopify**. This is a hosted solution that enables MFRC Website Administrators to create and manage local product lists and to track transaction details through an easy-to-use interface. All data is processed using industry-standard encryption for full data protection.

**To set up your online shop on FamilyForce, the following steps must be completed by each MFRC:**

1. Provide an image, price and description (in both English and French) for each item of merchandise you wish to sell online to a system administrator.
2. Contact your bank to obtain a Merchant Account. This type of account allows you to accept payments by debit or credit card.
3. Choose a Payment Gateway to allow the transactions to be processed automatically and to instantly direct the funds into your MFRC bank account. While any Payment Gateway would be suitable (e.g. BrainTree, BeanStream, TrustCommerce, Verifi, TransFirst, InspireCommerce, PayPal, etc.) FamilyForce has secured set rates through Moneris.
4. Choose a shipping option between a UPS - flat rate and Canada Post – rate based on weight.
5. Once you have obtained a Merchant Account and Payment Gateway and have selected your shipping method, contact a system administrator to set up your initial shop based on the information you provide.
6. After the online shop is tested and finalized, a button will be placed in the right-hand column of your homepage, linking visitors to your new online shop



Contact a System Administrator if you have any questions or require assistance with Shopify.

## Live Chat on FamilyForce (with CoveritLive)

CoveritLive (CiL) is a live chat/blog software that allows location administrators to build and launch a live event that can be inserted into any web page. For an in-depth overview of the features of CiL, visit: <http://www.coveritlive.com>. CoveritLive provides a **Demo Library** of all its features, as well as a comprehensive **Support Centre**.

### Creating Events on FamilyForce

- If you wish, a CiL event created for you, please contact a system administrator for assistance.
- If you wish to setup your own CiL event, first register for the free CiL Basic account and follow the install instructions below in order to add your CiL event to your FamilyForce page.

### FamilyForce Install instructions:

1. **Create a new page** using the **Full Page template** (Family Force Full Page Article without Feedback Links) to hold your CiL live blog screen.
2. Click on **Add a Web Part** in Zone 1.
3. Add the **Content Editor Web Part**.
4. Click **Modify Shared Web Part**.
5. Follow the steps provided on the CiL website at <http://www.coveritlive.com> for creating an event.
6. **Copy and Paste** the Viewer Window code into the Source Editor in the Content Editor Web Part.
7. Click **OK**.

### PRIVATE EVENTS

**Note:** If you wish to create a private chat event, contact a System Administrator for a login-based page to hold the chat and to help you customize privacy settings for Facebook/Twitter and location sharing.

## Online Donations on FamilyForce (through CanadaHelps.org)

Some MFRC locations on FamilyForce have registered with CanadaHelps.org – a third party fundraising tool that allows registered Canadian charities to accept donations over the Internet. This tool provides for a fully bilingual donation process, automatic e-receipting and full donor and transaction records. CanadaHelps.org charges a 3 percent fee per transaction to the charity, no cost to the donor.

For more information about CanadaHelps.org, visit: <http://www.canadahelps.org/>.

For assistance in setting up buttons and links to your CanadaHelps.org account from FamilyForce, contact a System Administrator.

## Glossary of FamilyForce Terms

**Admin Site** – a dedicated space within the FamilyForce website created specifically for MFRC website administrators that contains tutorials, user guides, site updates and tips.

**Advanced Search** – accessible from the Search Results page of any keyword search, the advanced search is a more comprehensive search tool that provides for additional user-defined criteria.

**Alerts** – a feature on FamilyForce that sends automatic email notifications to subscribers to inform of changes or amendments to a site, page or forum. Some alerts can be toggled on and off.

**Alternate Text / Alt Tag** – a text attribute on a piece of content that is manually entered by content authors to provide additional information, such as a description or filename. Alt tags provide context for non-visual browsers or for site visitors who may have image loading turned off. In newer browsers, alt tags show as a tooltip upon mouse-over.

**Anonymous Access** – the ability to view a FamilyForce web site, page or feature without having to first register or log in.

**Blog** – short for Web Log, a blog is comprised of entries by an individual or group of people that typically express subjective opinions and comments.

**Bookmark** – a feature that allows a site visitor to save, under “Favourites” or “Bookmarks” in the browser, a link back to that specific webpage.

**Breadcrumb Trail** – located at the top of each FamilyForce site and page, the breadcrumb trail captures the visitor’s location within the site collection and offers a clickable path back up to the higher levels. E.g. [Home](#) > [Children & Youth](#) > [Youth Events](#).

 > [Borden](#) > [Children & Youth](#) > **6-12 Years**

 > [Borden](#) > [Enfants et jeunes](#) > **Programme pour les 6 à 12 ans**

**Browser** – a software application used on computers to locate, retrieve and display content from the World Wide Web. Popular browsers include Internet Explorer, Firefox, Google Chrome and Safari.

**Bug** – a term commonly used to describe a technical error, flaw, or failure in a computer program or system that produces an incorrect or unexpected result, or causes it to behave in unintended ways.

**CanadaHelps.org** – an online donation solution utilized by some MFRCs on FamilyForce.

**Chat** – refers to real-time online communication. Chat is typically text-based discussion that can be one-on-one or within a small group using instant messaging or a similar tool. FamilyForce chats are scheduled in advance and participants are invited into the digital conversation.

**Check In / Check Out** – in Sharepoint, documents, pages and sites are automatically “checked out” whenever they are opened for editing. This means they are locked for editing by everyone else. The process of “check out” creates a local working copy from the repository and allows you to work on an item while the current version is still visible as “read only” to everyone else. Other users will not see the updates you have made until you *manually* check the item back in. A “check in” is the act of writing changes from the working copy back to the system repository. Essentially it means that you are uploading the modified version back into the system. After “check in”, your changes are visible to all and the item is now available for edit by other users.

**\*\*Note** - Website Administrators can override a document/page/site check-out if necessary, and force it to be checked in with the previous version.

**Chrome** – this adjustable setting renders the appearance of a web part, including its border, title bar and title text. Permissible chrome type options for FamilyForce are *Title Only* and *None*.

**Common Look and Feel (CLF)** – a standard that governs online content placement, formatting, links, images, etc. to allow for predictable and consistent presentation of content.

**Contact Email Address** – MFRC coordinator’s (or other page contact) work email address.

**Contact Name** – MFRC coordinator’s (or other page contact) name and title.

**CoveritLive (CiL)** – an online chat application that has been implemented on FamilyForce to enable real-time online communication.

**Default Page** – when creating a FamilyForce site, the initial page created is the *default* page. Each top level section contains a default page.

**Draft** – a working version of a page. A page is referred to as a “draft” before it has been checked in and published.

**Downloadable Document** – an online document that is available for users to download to their personal computers. On FamilyForce, it is recommended that all downloadable documents be converted to PDF.

**External Link** – a hyperlink that opens a webpage in a new browser window.

**Footer Navigation** – found at the bottom of each FamilyForce page, the footer navigation contains the links for, DMFS, Top of Page, Disclaimer, Contact Us, and Site Map.

**Forum** – a forum, (or often referred to as a message board, discussion board or bulletin board), is an online application that facilitates discussions in the form of posted messages. Forums are typically grouped into broad-based topics (or subjects) and open for commenting by the user group for an indefinite period of time. The current application on FamilyForce is provided by Website Toolbox.



**Home** – the top level of the site collection.

**Hyperlink** – often referred to as just “links,” hyperlinks are words or images on a webpage that you can click on to jump to a new web location or file.

**Icon** - An image, symbol, or picture. For instance, icons can be found on the page editing toolbar.

**Image Caption** – the text area below an image that contains information about the image, such as a description or image source.

**Internal Link** – a hyperlink that opens a webpage within the same browser window. Internal links are used to navigate from page to page within FamilyForce.

**Left Navigation Menu** – located in the left-hand column of every FamilyForce site collection, the left navigation menu links visitors to the sites and pages within.

**Locale** – the locale setting allows users to specify the desired world region to base the site dates, numbers and sort order upon. The two locales typically in use on FamilyForce are English Canada and French.

**Location Administrator** – (MFRC Website Administrator) the designated person at each location responsible for the administration of their FamilyForce site. The Location Administrator has full content authoring and publishing privileges.

**Location Drop-Down Menus** – found on the FamilyForce main page (map page), these drop-down menus provide a link to each MFRC site location or other site collection such as “All Locations.”

**mailto:** - a command that creates a link to send an email to a specific electronic address.

**MFRC Locator** – this tool on FamilyForce enables site visitors to enter a postal code/zip code to locate the five nearest MFRCs closest to it.

**Notepad** – a Microsoft Windows application that is used for simple text editing. Found under Start > Programs > Accessories, on a user’s computer, Notepad is used to remove all text formatting before copying and pasting the text into FamilyForce. This ensures that the Common Look & Feel styles may be applied to the text using the content editing toolbars provided.

**Page** – pages on FamilyForce are created within *sites* to hold content.

**Page Content** – refers to the content displayed in the body of the page.

**Page Image** – this is the image found in the top right-hand column of a page or site.

**Predefined Table** – predefined tables are tables that are already formatted and ready for use. On FamilyForce, there are five options. They can be found once a user chooses to insert a table onto a page.

**Preferred Working Language** – administrators can choose to have the majority of menus on FamilyForce display in English or in French when in editing mode. This is known as the preferred working language.

**Profile Page** – a registered account holder’s unique personal page that is accessible via a link in the bottom left-hand corner of every page.

**Properties** – are attributes such as file name, title and keywords that are indexed by Sharepoint Search. Assigning properties allows users to find information they seek through the Search tool.

**Publish All** – found under the Actions menu in the documents and images libraries, the Publish All feature will publish all unpublished documents or images at the same time. For users with this publishing privilege, it bypasses the entire workflow.

**Regional Settings** – every FamilyForce site can be customized to use specific regional settings as a default. This controls how locale-specific information, such as numbers, dates, time, and calendar settings are displayed on the site.

**Restricted Readers** – readers that can only view a specific portion of a page or perform specific tasks; restricted readers cannot view the Site Actions menu or edit pages.

**Reusable Content** – content on FamilyForce that can be created once and then reused, as required.

**RSS** – an acronym for *Really Simple Syndication*. Used for news headlines, blog entries or even audio or video feeds, RSS is a way to distribute updates from frequently changing works to subscribers.

**Search Box** – found in the top right-hand corner of every page, the search box is a tool that enables visitors to locate specific information within the site collection by entering a keyword into the text area.

**Second Level** – in a site collection’s hierarchy, the second level is located below the top level.

**Sharepoint** – Microsoft Office Sharepoint Server (MOSS, or simply Sharepoint) is a Microsoft technology used by companies to facilitate collaboration, accelerate shared business process and to provide comprehensive content management and search features.

**Shopify** – an eCommerce application that has been implemented on FamilyForce to enable each MFRC location to have an online store presence

**Site** – each site collection on FamilyForce is a compilation of sites and pages. Each top-level navigation item is a **site**. For example, Children & Youth and Volunteering are two different sites within a site collection.

**Site Banner** – the top image area of every page, located to the right of the Strength Behind the Uniform logo. The banner typically displays the MFRC location name.

**Site Collection** – each MFRC location on FamilyForce is a single Site Collection made up of (top-level) sites and (second-level) pages.

**Site Map** – a table of contents for a site collection that contains hyperlinks to all of its sites and pages. It is possible to manually suppress some sites and pages from view on the Site Map.

**Social Networking** – refers to interaction amongst a group of people sharing common interests. Online social networks allow for community development and a means to gather and share information.

**Special Page** – found in the My Profile section, a *Special Page* is used to hold snippets of information from different pages and/or sites.

**Splash Page** – the entry page at each location that contains the site logo and the English / Français language choices.

**Style Sheets** – pre-set formatting to define the presentation (e.g. colour, size, alignment) of specific text elements on a page.

**Top Level** – the root of the site collection is referred to as the top level.

**URL** – an abbreviation of *uniform resource locator*, the URL is the address of a web page on the World Wide Web.

**Variation** – when creating an English site, the French site that is automatically created is called a variation. When creating an English page, a French page or variation must be manually created.

**Version** – in Sharepoint, versions are copies of sites and pages that are created during editing. Each time a site or page is published, a new version is created. It is possible to manually revert back to a previous version of the site or page.

**Web Part** - synonymous with widget, a web part is a tool that can be added to Sharepoint sites and pages to give users more flexibility in modifying the appearance and behaviour of content

**Workflow** – refers to the sequence of steps involved in creating, editing and publishing content on a web site or page. On FamilyForce, a workflow can involve Check in to Share Draft, Submit for Approval, Approve/Reject and Publish. Workflows will vary depending on the permissions of the content author.

**Zones** – designated areas within a Sharepoint web site or page where web parts can be added. Zones are 1, 2, 3, etc. when a page is open in editing.